

T A R I F F S C H E D U L E S
OF
A R I Z O N A T E L E P H O N E C O M P A N Y

These Tariff Schedules have been filed with the Arizona Corporation Commission and are effective for all service provided in the State of Arizona by Arizona Telephone Company (hereafter called the "Utility"). These tariff schedules include all rates, tolls, rentals, charges, classifications and rules and regulations applicable to the providing of service.

GENERAL EXCHANGE TARIFF

Section 1

ARIZONA TELEPHONE COMPANY

Seventh Revised Sheet 1

Arizona

Cancels Sixth Revised Sheet 1

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ORIGINAL

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(T)
(T)
(D)
(D)ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY

Arizona

Section 1

Ninth Revised Sheet 2

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ORIGINAL

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ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson. Vice-President

ARIZONA TELEPHONE COMPANY
 Arizona

Tenth Revised Sheet 3
 Cancels Ninth Revised Sheet 3

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(T)
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ADMINISTRATIVELY
 APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

Section 1

ARIZONA TELEPHONE COMPANY

Third Revised Sheet 4

Arizona

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ORIGINAL

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ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson. Vice-President

TERRITORY SERVED &
DESCRIPTION OF SERVICE

A. TERRITORY SERVED:

The Utility renders exchange telephone service throughout the territory served by it as shown by the maps filed in this section.

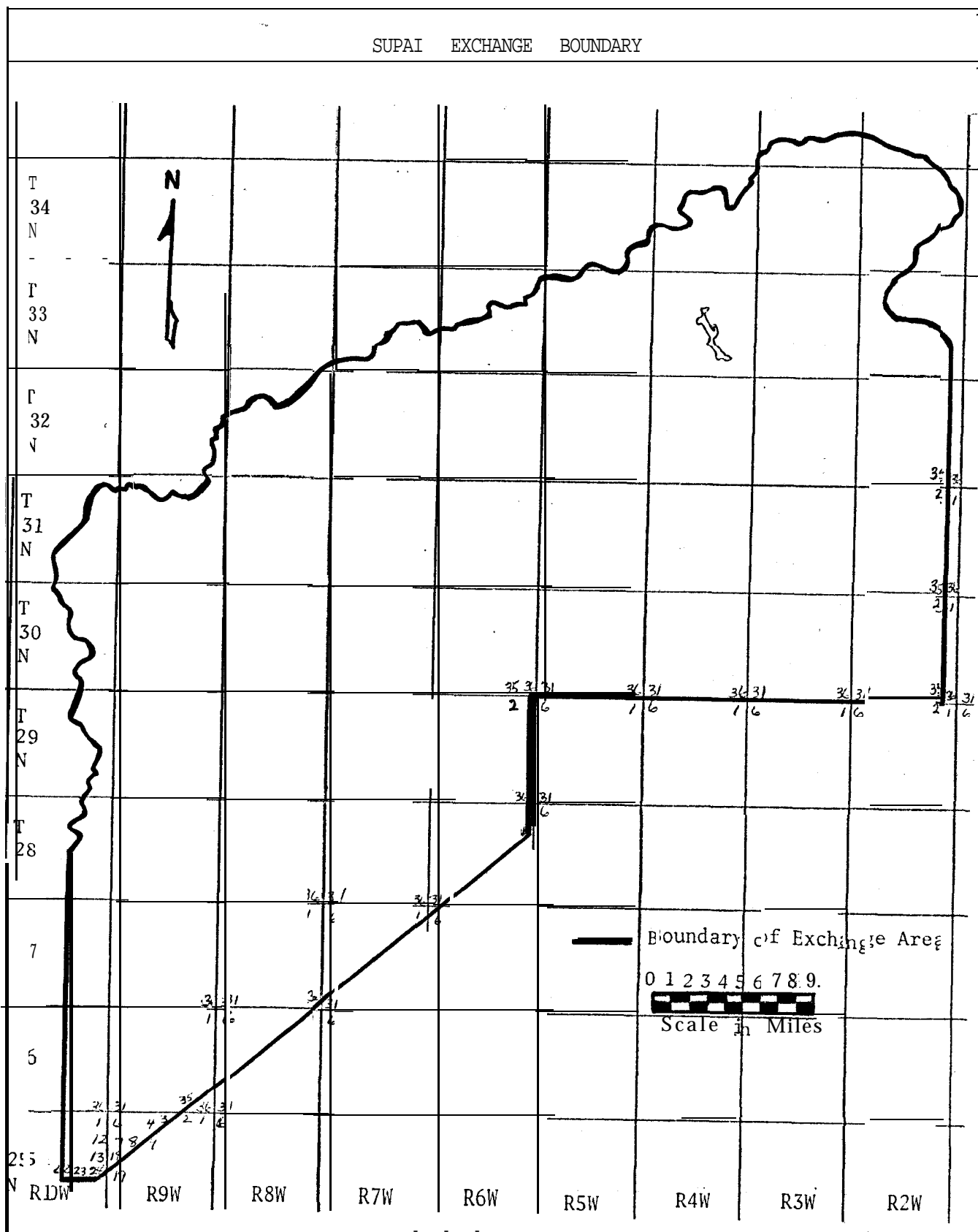
B. DESCRIPTION OF SERVICE:

The exchanges, central offices of exchange areas, base rate areas and rate zones are reflected on the maps filed in this section and service is provided in accordance with the Utility's filed schedules of rates.

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Effective:

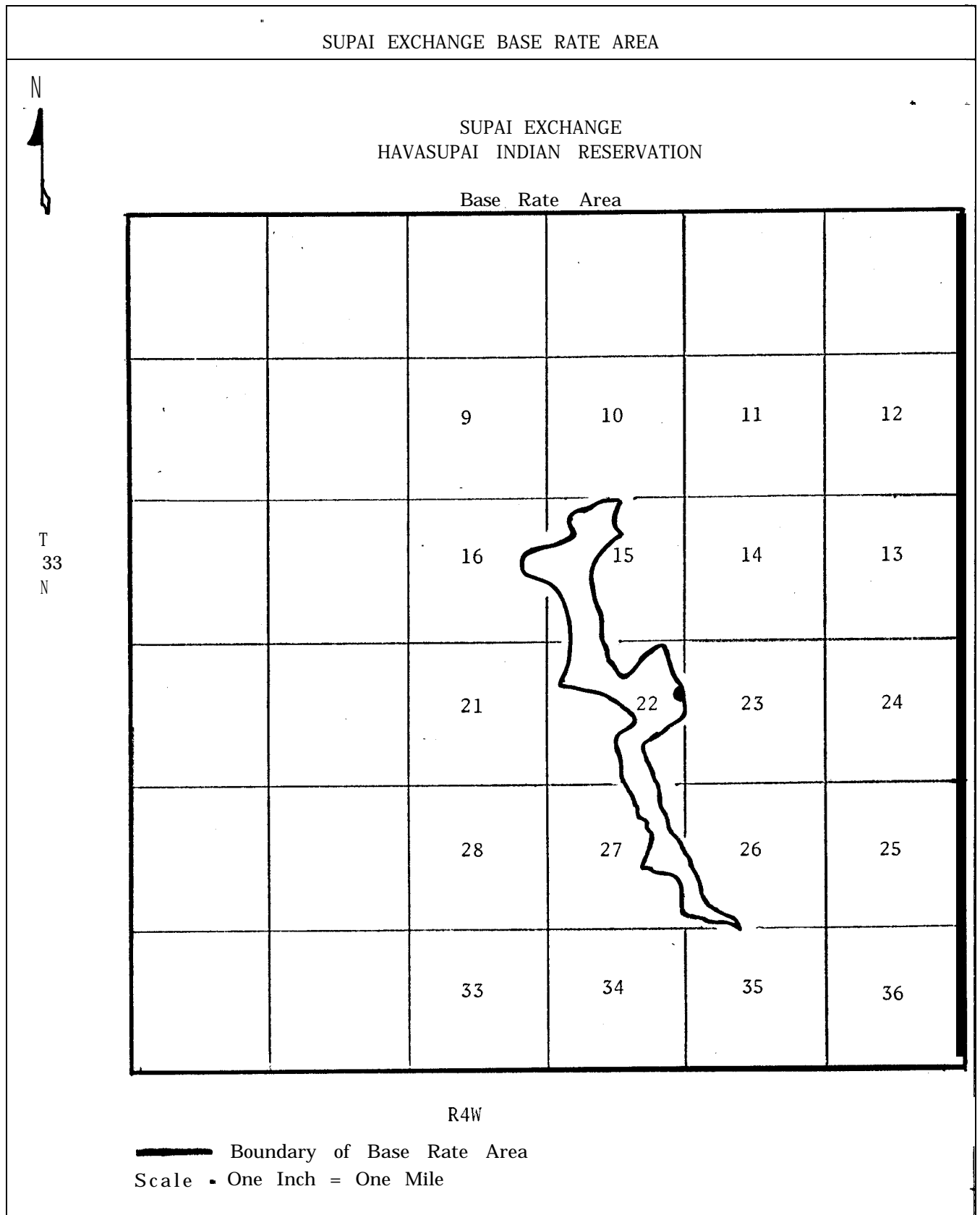
By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona



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111 West Monroe St., Phoenix, Arizona

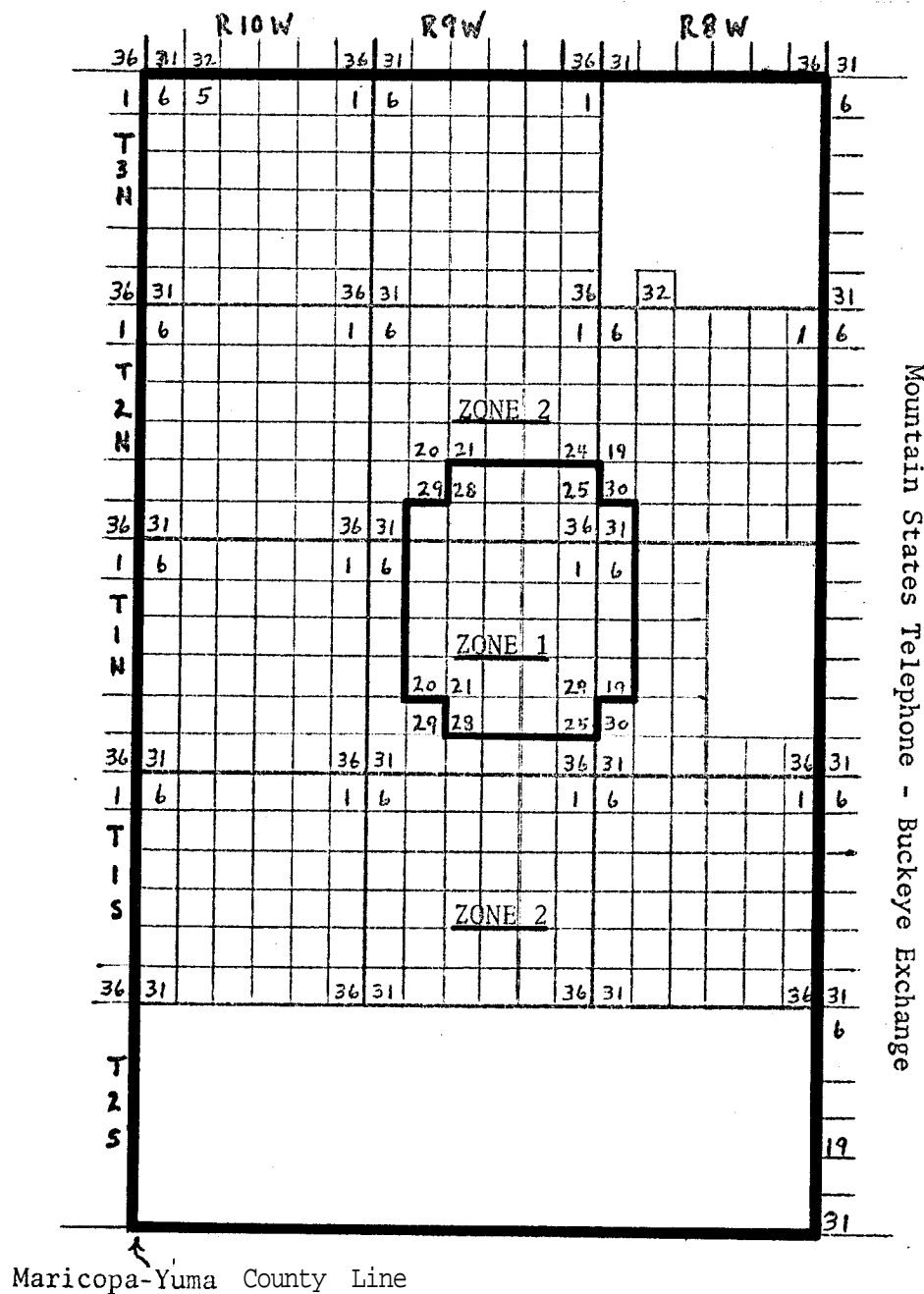


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Effective:

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111 West Monroe St., Phoenix, Arizona

HARQUAHALA EXCHANGE BOUNDARY & ZONES



Maricopa-Yuma County Line

-Boundary of Exchange Area

0 1 2 3 4 5 6 7 8 9 10

Scale in Miles

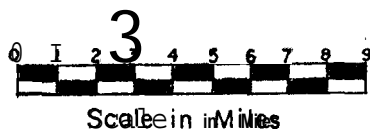
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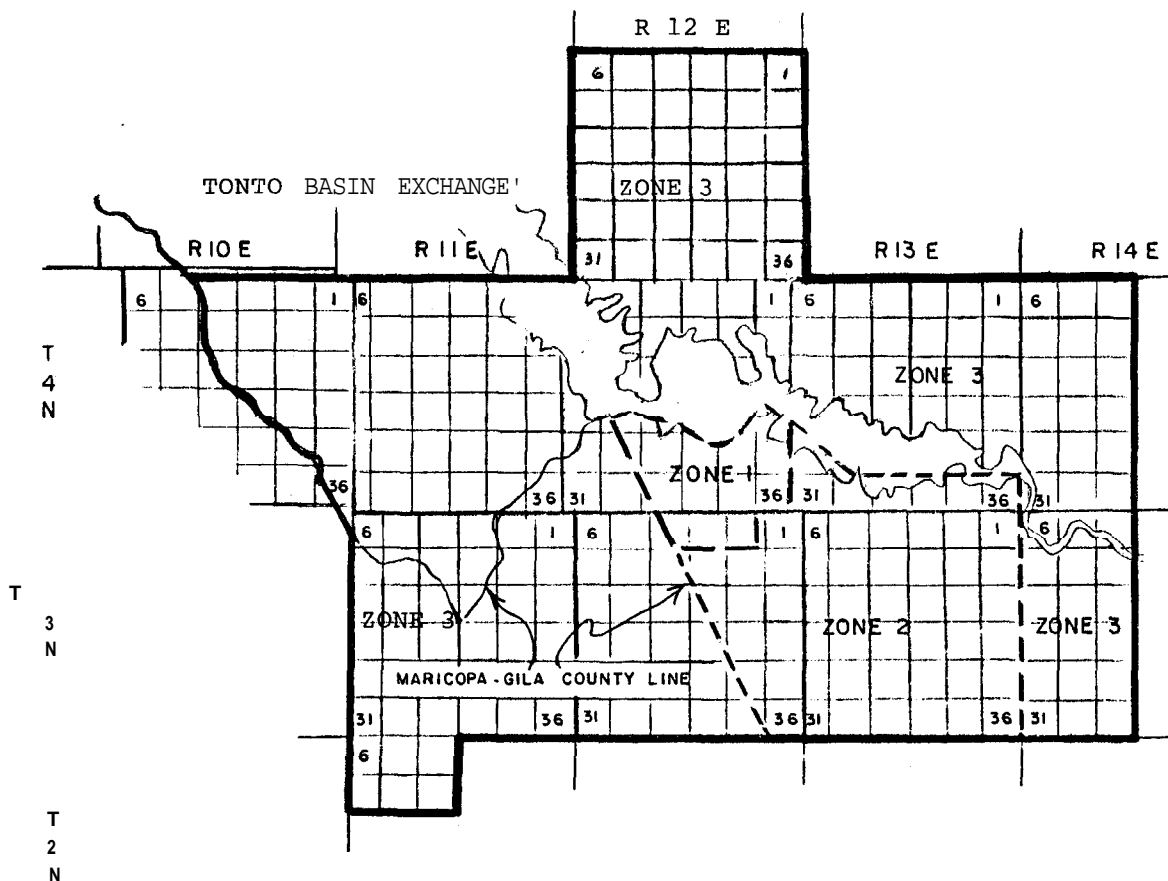
ARIZONA TELEPHONE COMPANY
ORIGINAL

ROOSEVELT
EXCHANGE AREA



REFERENCE
—— Boundary of Exchange Area
- - - Boundary of Zone #1
- - - Boundary of Zone #2
..... *I Boundary of Zone #3

NOTE: Zone #1 is Base Rate Area.



APPROVED FOR FILING
DECISION #: 56812

Issued: November 14, 1989

Effective: Feb. 21, 1990

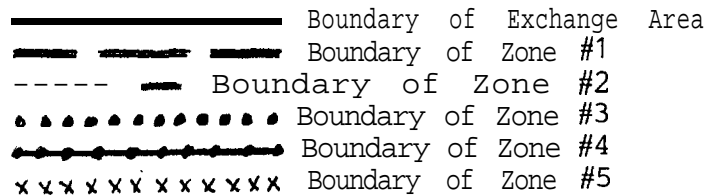
By: R.G. Nehring, President
2236 West Shangri-La Road, Phoenix, Arizona 85071-2277

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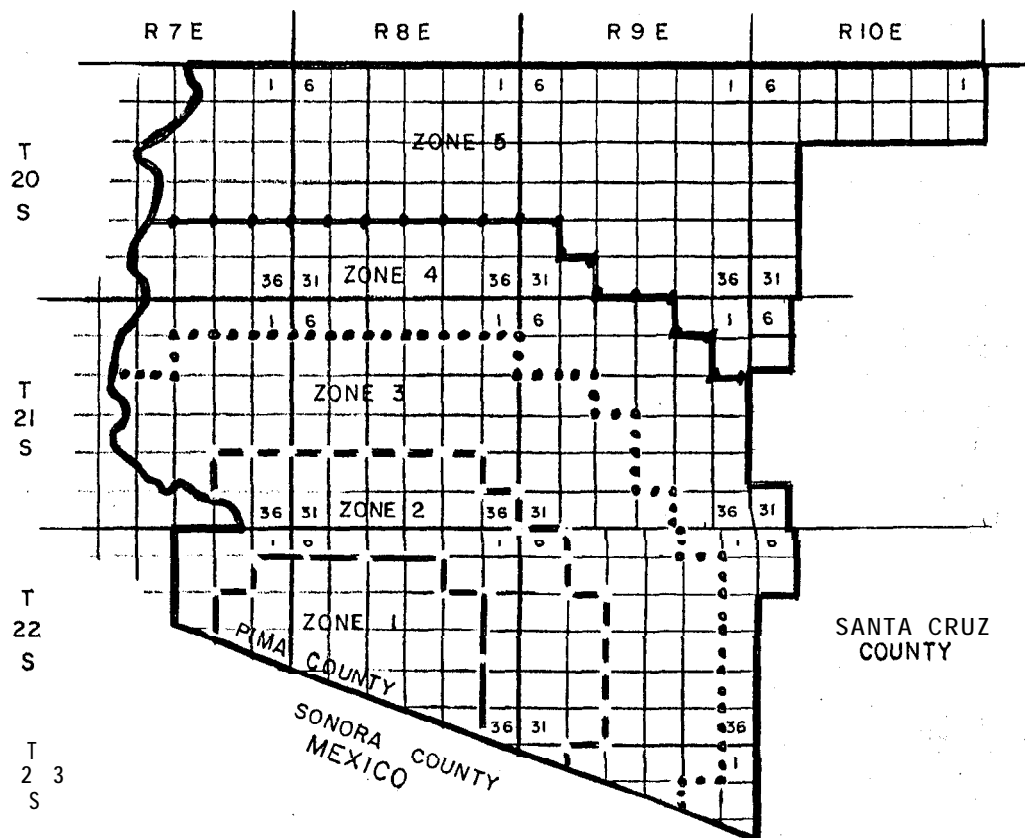
SASABE
EXCHANGE AREA

ORIGINAL

REFERENCE



NOTE: Zone #1 is Base Rate Area.



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DECISION #: 56812

Issued: November 14, 1989

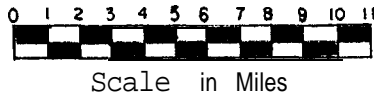
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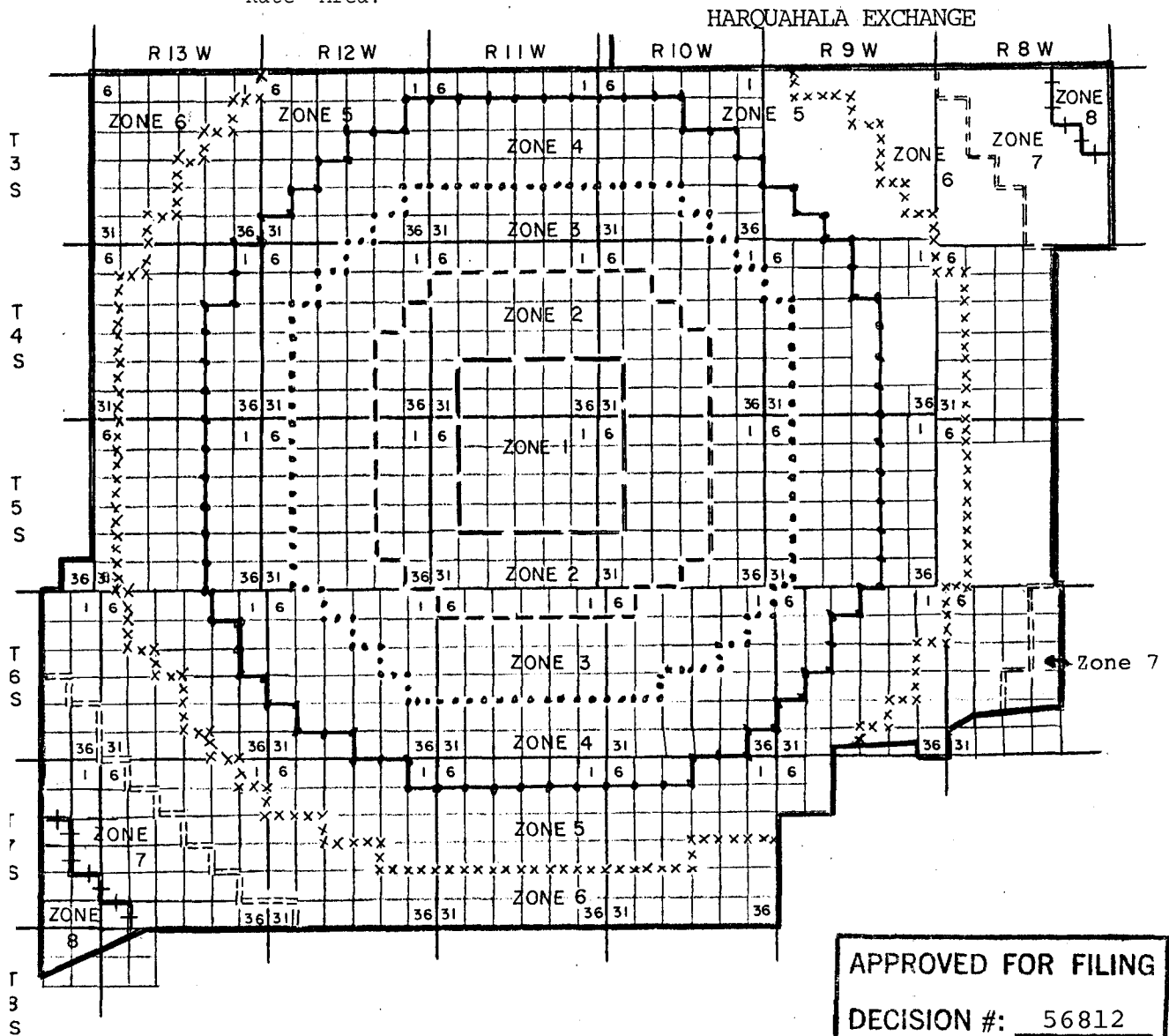
HYDER
EXCHANGE AREA



NOTE: Zone #1 is Base
Rate Area.

REFERENCE

- Boundary of Exchange Area
- Boundary of Zone #1
- Boundary of Zone #2
- Boundary of Zone #3
- Boundary of Zone #4
- xxxxxxx Boundary of Zone #5
- ==== Boundary of Zone #6
- ==== Boundary of Zone #7
- ooooo Boundary of Zone #8



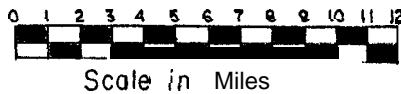
Issued: November 14, 1989

Effective: Feb. 21, 1990

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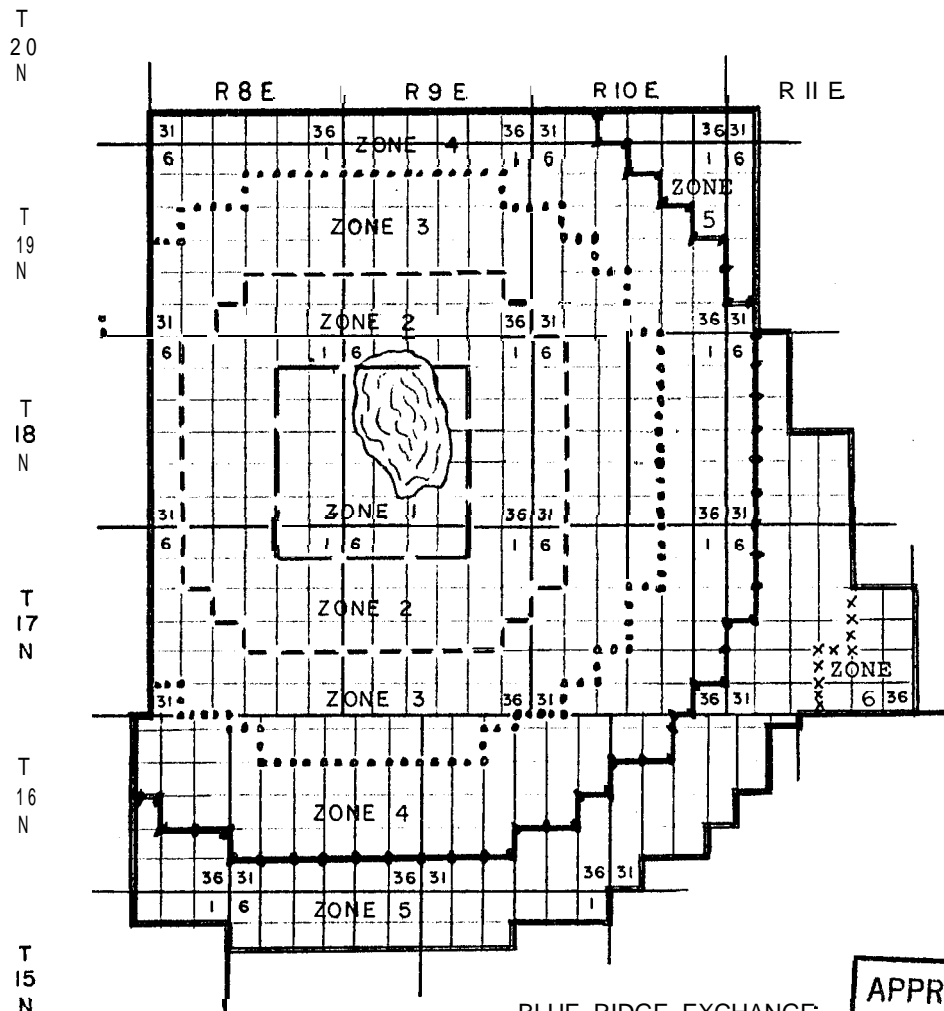
MORMAN LAKE
EXCHANGE AREA



REFERENCE

- Boundary of Exchange Area
- - - - - Boundary of Zone #1
- - - - - Boundary of Zone #2
- Boundary of Zone #3
- Boundary of Zone #4
- x x x x x Boundary of Zone #5
- ===== Boundary of Zone #6

NOTE: Zone #1 is Base Rate Area.



BLUE RIDGE EXCHANGE

APPROVED FOR FILING
DECISION #: 56812

Issued: November 14, 1989

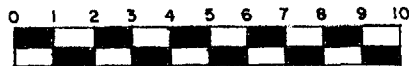
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MARBLE CANYON
EXCHANGE AREA

ORIGINAL



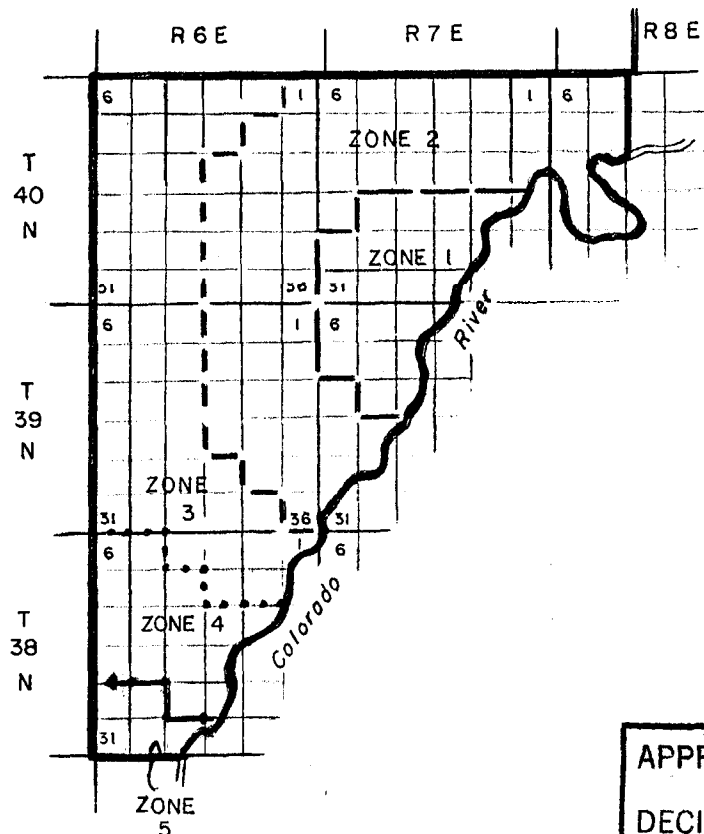
Scale in Miles

REFERENCE

	Boundary of Exchange Area
	Boundary of Zone #1
	Boundary of Zone #2
	Boundary of Zone #3
	Boundary of Zone #4
	Boundary of Zone #5

NOTE: Zone #1 is Base Rate Area.

GREENHAVEN EXCHANGE



APPROVED FOR FILING

DECISION #: 56812

Issued: November 14, 1989

Effective: Feb. 21, '1990

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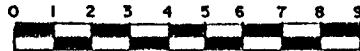
ARIZONA TELEPHONE COMPANY

ORIGINAL

TONTO BASIN
EXCHANGE AREA



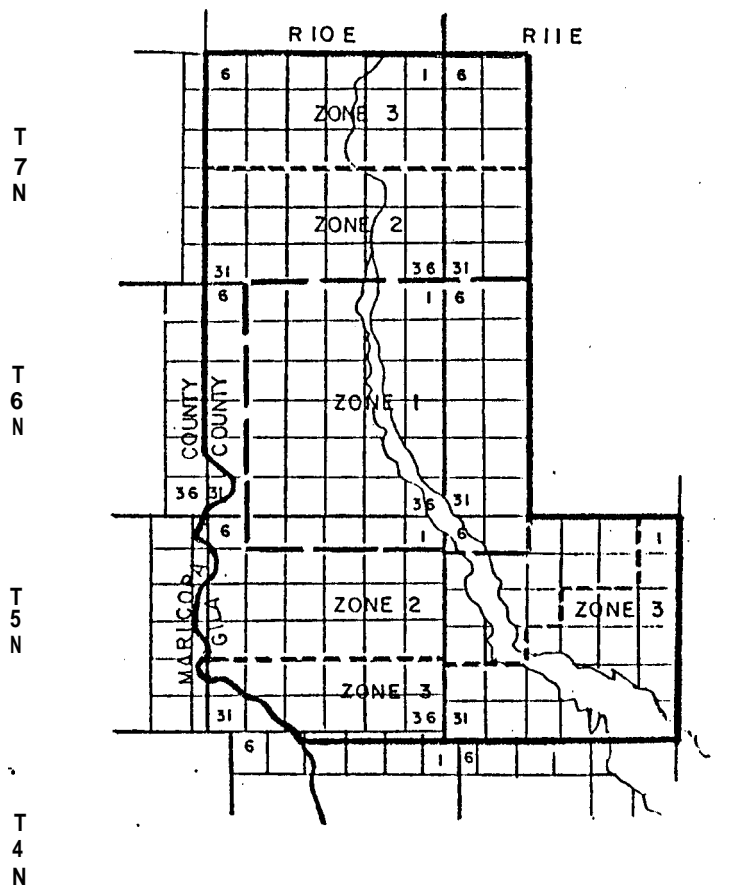
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Scale in Miles

REFERENCE
—— Boundary of Exchange Area
—— Boundary of Zone #1
- w - - - - e - - Boundary of Zone #2
..... Boundary of Zone #3

NOTE: Zone #1 is Base Rate Area.



ROOSEVELT EXCHANGE

APPROVED FOR FILING

DECISION #: 56812

Issued: November 14, 1989

Effective: Feb. 21, 1990

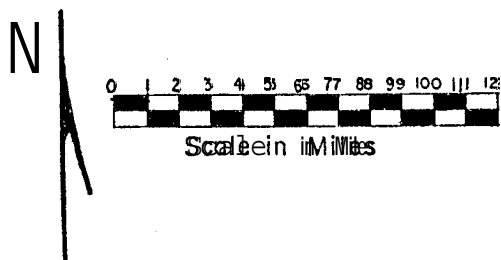
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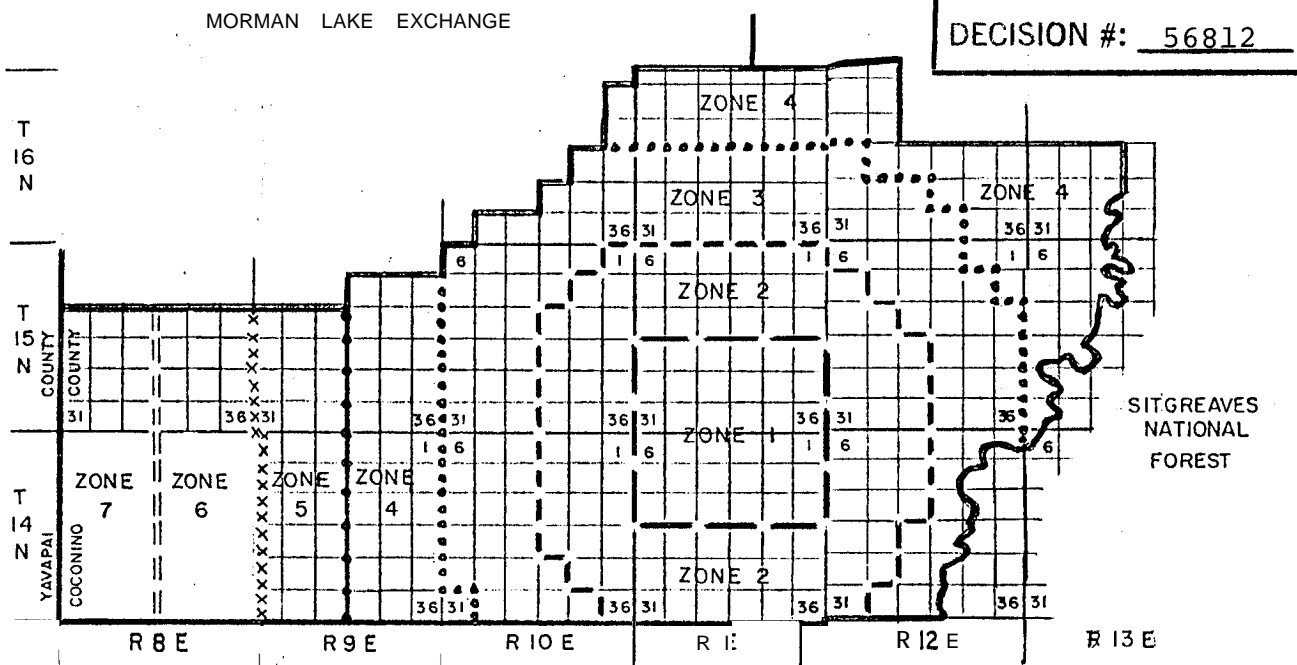
ORIGINAL

BLUE RIDGE
EXCHANGE AREA



REFERENCE	
	Boundary of Exchange Area
	Boundary of Zone #1
	Boundary of Zone #2
	Boundary of Zone #3
	Boundary of Zone #4
	Boundary of Zone #5
	Boundary of Zone #6
	Boundary of Zone #7

NOTE: Zone #1 is Base Rate Area.



Issued: November 14, 1989

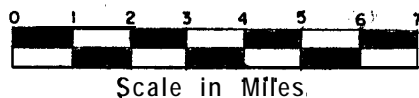
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GREENHAVEN
EXCHANGE AREA

ORIGINAL

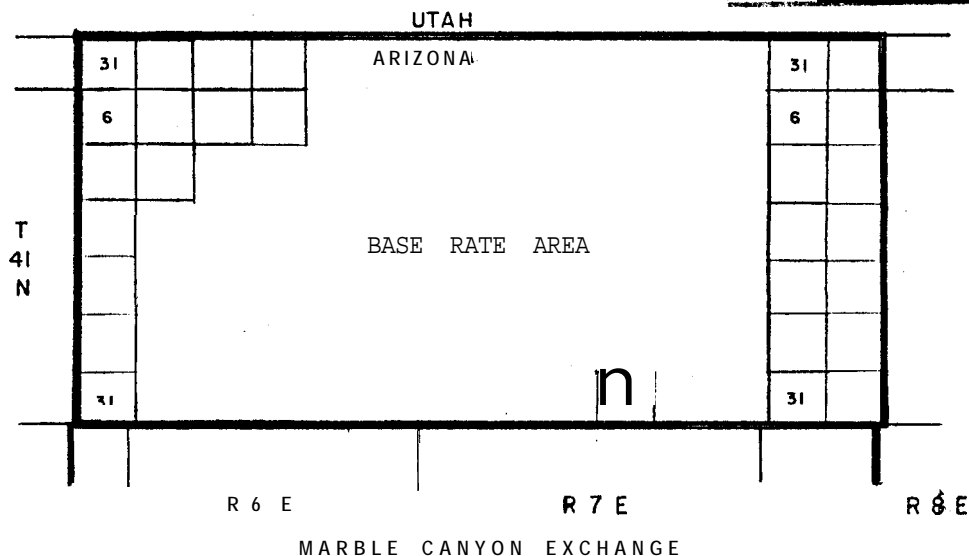


Scale in Miles.

REFERENCE
Boundary of Exchange
Area

Note : Greenhaven has no Zones.

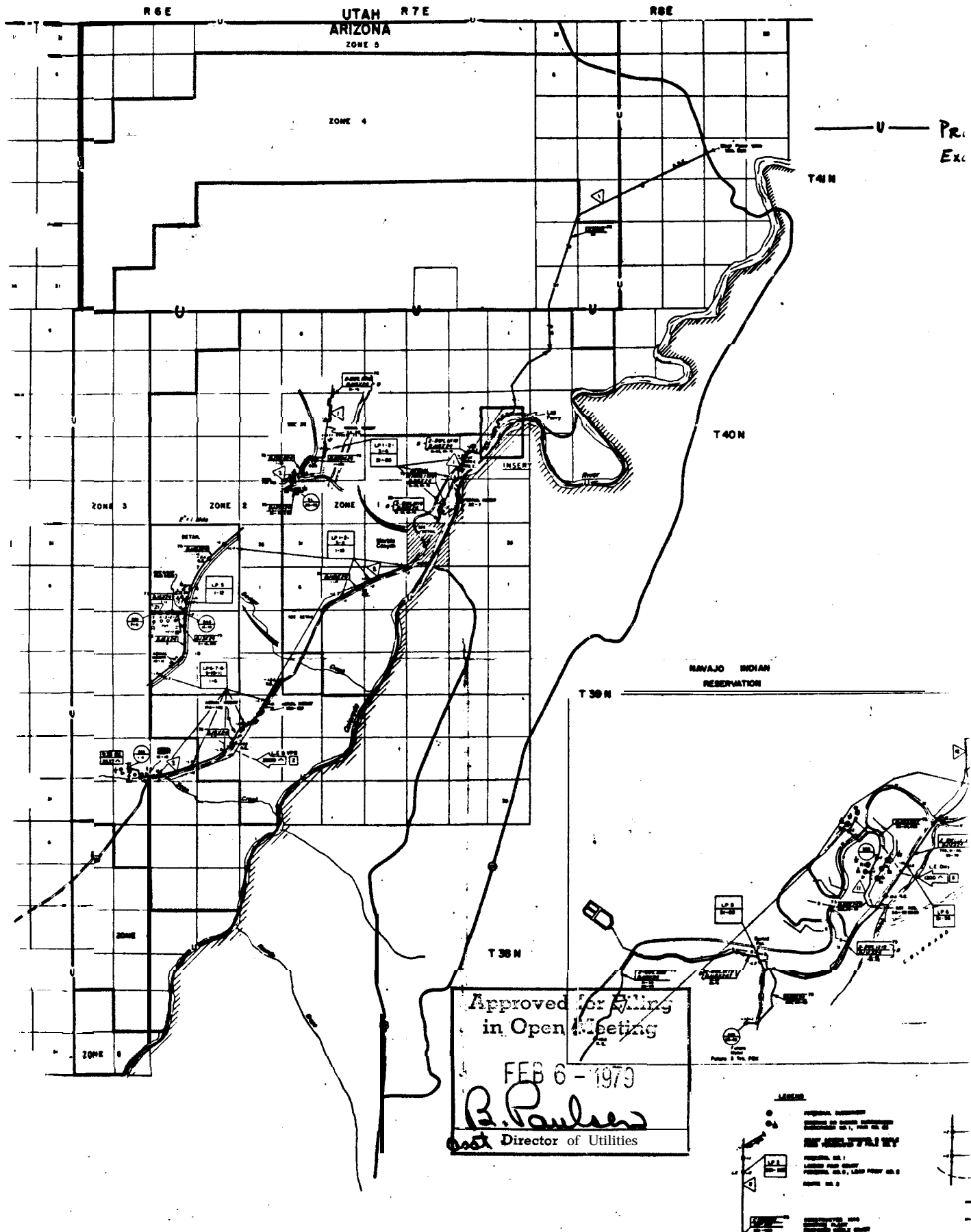
APPROVED FOR FILING
DECISION #: 56812



Issued: November 14, 1989

Effective: Feb. 21, 1990

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GENERAL EXCHANGE TARIFF

Section 3

ARIZONA TELEPHONE COMPANY
Arizona

Second Revised Sheet 1
Cancels First Revised Sheet 1

EXCHANGE RATES

A. APPLICABILITY:

The following rates are applicable to individual business and residential monthly flat rate service.

(T)

B. TERRITORY:

The rates apply to the Exchange areas, as indicated on applicable exchange area maps.

(T)

C. INDIVIDUAL AND PARTY LINE SERVICE:

Individual and party line services when offered, will be furnished within the Exchange area at the rates reflected in this section.

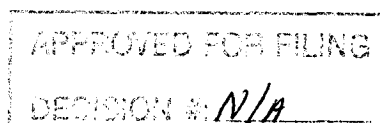
(T)

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ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 3
Third Revised Sheet 2
Cancels Second Revised Sheet 2

EXCHANGE RATES

<u>CLASS OF SERVICE</u>	<u>MONTHLY RATE</u>	
BUSINESS:		
One Party	\$19.20	(I)
Four Party*	19.20	(D)
Key Systems	24.00	(N)
PBX Trunk	28.80	(N)
RESIDENCE:		
One Party	9.25	(I)
Four Party**	7.83	(I)
		(D)
		(D)
		(M)
		(M)

EXCHANGES

The above rates apply to the following exchanges:

- | | |
|---------------|------------------|
| 1. Supai | 6. Mormon Lake |
| 2. Harquahala | 7. Marble Canyon |
| 3. Roosevelt | 8. Tonto Basin |
| 4. Sasabe | 9. Blue Ridge |
| 5. Hyder | 10. Grenehaven |

EXTENDED LOCAL CALLING SERVICE:

Provides two-way, local calling for all customers between Tonto Basin exchange and the Roosevelt exchange.

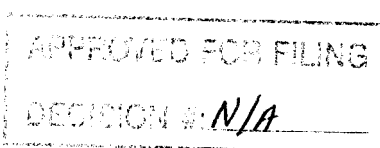
* This service is being eliminated and customers will be upgraded to Business One-Party service.

** This service is not available to any Arizona Telephone Company subscribers who did not have Four Party service prior to April 13, 1998.

(M) - Material moved to Sheet 3

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 3
Original Sheet 3

GENERAL SERVICES

DIRECTORY LISTINGS

A. General

The following rates are applicable to the alphabetic section of the Telephone Directory, for business or residence customers.

B. Rates

	<u>Monthly Rates</u>	(N)
1. Additional or alternate listings, per listing	1.25	(M) (I)
2. Non-listed service, per listing	1.50	(N)
3. Non-published service, per listing	1.50	
4. Foreign Exchange or non-subscriber service, per listing (See Condition 4)	2.00	(N)

C. Conditions

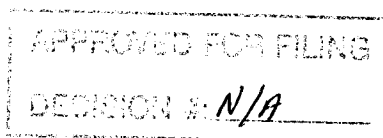
1. A Primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - c. The Company may refuse to insert any listing, which in its judgement does not facilitate the use of the directory.
2. An additional listing may include the same address and telephone number as the primary listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
 - a. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above.

(M) - Material previously appeared on Sheet 2.

(M) Material previously appeared in Section 19.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE SERVICE

ARIZONA TELEPHONE COMPANY
Arizona

Section 3
Original Sheet 4

GENERAL SERVICES

DIRECTORY LISTINGS (Continued)

(M) (T)

C. Conditions (Continued)

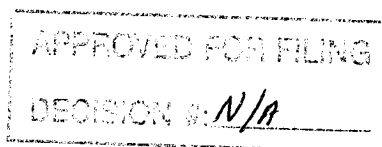
3. An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number.
 - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or non-subscriber listing may be furnished to customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears.
5. Non-listed service is the omission of a customer's listing from the telephone directory only. It may be obtained from the information operator.
6. Non-published service is the omission of a customer's listing from both the telephone directory and information records.
 - a. When non-publish service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the non-published listings.
 - b. The rate for a non-publish service is specified in B. above.
 - c. No charge will apply to non-published numbers for customers having other listed services.
7. The charge for additional, alternate, non-listed or non-published listings begin on the day the information records are posted.
8. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers. Unless the listings no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be for at least 30 days.

(M) (T)

(M) Material previously appeared in Section 19.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

ARIZONA TELEPHONE COMPANY

Second Revised Sheet 7

Arizona

Cancels First Revised Sheet 7

NATIONAL DIRECTORY ASSISTANCE SERVICE

ORIGINAL

A. General

National Directory Assistance Service gives customers access to telephone numbers of individuals or businesses who are located throughout the United States by dialing a single number. This service is in addition to the current Local Directory Assistance Service and will be accessed by dialing 4-I-I.

B. Reaulations

1. No call allowances or exemptions are available for customers when they use this service.
2. If a customer dials the number for National Directory Assistance and requests a listing within their local Directory Assistance service area, the charge listed in Paragraph C applies.
3. A maximum of two requested telephone numbers is allowed per call.
4. This service is not available from paystations.
5. Call Completion is not offered with this service.

C. Rates

The following rates apply for National Directory Assistance Service.

	Rate
1. Direct dialed call, Per Call	\$0.65

APPROVED FOR FILING
DECISION #: 62257

ISSUED: January 3, 2000

EFFECTIVE: February 3, 2000

BY: Paul E. Pederson, Vice-President

ARIZONA TELEPHONE COMPANY

Second Revised Sheet 8

Arizona

Cancels First Revised Sheet 8

CUSTOM CALLING SERVICES

ORIGINAL

A. GENERAL

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

(T)

(T)

B. SERVICE DESCRIPTIONS

(N)

1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

2. 3-Way Calling

(T)

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

3. Call Transfer

(M) (T)

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

(M) (T)

(M)-Material previously appeared on Sheet 9 of this Section.

ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson, Vice-President

CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

ORIGINAL

(N)

4. Call Waiting/Cancel Call Waiting

(M)

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

(M)

(M1)

5. Warm Line

(M1)

(M) (T)

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

(M) (T)

6. Hotline

(T)

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

(M)-Material previously appeared on Sheet 8 of this Section.

(M1)-Material now appears on Sheet 23 of this Section.

ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson, Vice-President

ARIZONA TELEPHONE COMPANY

Original Sheet 9.1

Arizona

CUSTOM CALLING SERVICES

B. SERVICE DESCRIPTIONS (Continued)

ORIGINAL

7. Speed Call 8

(M) (T)

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

8. Speed Call 30

(M) (T)

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

9. Toll Restriction

(M1) (T)

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

(M1) (T)

C. LIMITATIONS

(M2) (T)

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

(T)

(D)

(M)-Material previously appeared on Sheet 8 of this Section.

(M1)-Material previously appeared on Sheet 15 of this Section.

(M2)-Material previously appeared on Sheet 9 of this Section.

ADMINISTRATIVELY (M2)(D)
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

Section 3

ARIZONA TELEPHONE COMPANY

Second Revised Sheet 10

Arizona

Cancels First Revised Sheet 10

CUSTOM CALLING SERVICES

D. RATES AND DISCOUNTS1. Rates

ORIGINAL

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activate Code</u>	<u>Deactivate Code</u>	
a. Call Forwarding	\$4.00	CCCF	*72	*73	
b. 3-Way Calling	4.00	c c c c	N/A	N/A	
c. Call Transfer	3.00	CCCT	N/A	N/A	
d. Call Waiting/Cancel Call Waiting	4.00	CWCCW	N/AI*70	N/A	
e. Warm Line	2.00	CCWL	N/A	N/A	
f. Hotline	2.00	CCHT	N/A	N/A	(M)
g. Speed Call 8	2.25	CCSE	*74	N/A	
h. Speed Call 30	4.75	CCST	*75	N/A	(T)
i. Toll Restriction	5.00	CCTR	N/A	N/A	(M1)

2. Multi-Service Discount Plan. Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>	
a) Two Services	\$(1.00)	CFD2	
b) Three Services	(1.50)	CFD3	
c) Four Services	(2.50)	CFD4	
d) Five Services	(3.00)	CFD5	
e) Six Services	(3.75)	CFD6	
f) Seven Services	(5.25)	CFD7	
g) Eight Services	(6.00)	CFD8	
h) Nine Services	(6.75)	CFD9	
i) Ten Services	(7.50)	CFD1	(N)

(M)-Material now appears on Sheet 23 of this Section.

(M1)-Material previously appeared on Sheet 16 of this Section

ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson. Vice-President

ARIZONA
TELEPHONE
COMPANY

Exchange ALL
Section No. 3
Sheet No. 11
Original

ORIGINAL

WAIVER OF ESTABLISHMENT CHARGES

ESTABLISHMENT CHARGES FOR ELIGIBLE SERVICES, MAY BE
WAIVED OR DISCOUNTED FOR CUSTOMERS REQUESTING SUCH SERVICES.
WAIVER OF CHARGES WILL EITHER BE AT THE TIME OF INITIATION
OF A SERVICE IN A SPECIFIC CENTRAL OFFICE OR DURING A
SPECIFIED PERIOD. AVAILABILITY OF THE WAIVED OR DISCOUNTED
ITEMS AFTER THE INITIAL OFFERING OF SERVICE WILL BE
CONTINGENT UPON CENTRAL OFFICE CAPACITY. ALL PROMOTIONS WILL
NOT EXCEED THIRTY DAYS. ALL SUBSEQUENT OFFERINGS, AFTER
INITIATION OF THE SERVICE IN A SPECIFIC EXCHANGE, WILL BE
OFFERED TO ALL CUSTOMERS. SUCH SUBSEQUENT OFFERINGS WILL
ONLY BE MADE AFTER THIRTY DAYS NOTICE TO THE ARIZONA
CORPORATION COMMISSION UNLESS OTHERWISE ACTED UPON BY THE
COMMISSION.

ISSUED :

EFFECTIVE :

APPROVED FOR FILING

BY: R. G. NEHRING
PRESIDENT

DECISION #: 56415

Effective March 23, 1989

ARIZONA
TELEPHONE
COMPANYExchange ALL
Section No. 3
Sheet No. 12
Supercedes:Original

Revision No. 1

ORIGINAL

SCHEDULE OF ELIGIBLE SERVICES

THE FOLLOWING SERVICES ARE ELIGIBLE FOR WAIVER OF
ESTABLISHMENT CHARGES AS PROVIDED FOR IN THE COMPANY'S
TARIFF.

TOUCH TONE CALLING SERVICE
CUSTOM CALLING SERVICES

|N

ISSUED :

EFFECTIVE : SEPT. 1, 1989

BY: R. G. NEHRING
PRESIDENT

APPROVED FOR FILING

DECISION #: 56557

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 3
First Revised Sheet 14
Cancels Original Sheet 14

DIRECT INWARD DIALING SERVICE

A. DESCRIPTION

Direct Inward Dial Service provides a means for the completion of local and long distance calls to the associated station number of a customers system without intermediate handling by an attendant.

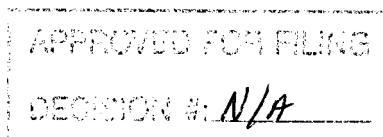
B. GENERAL

- (1) Direct Inward Dial service will only be furnished in those exchanges where the central office is equipped to provide such service and the customers equipment capabilities permit.
- (2) Direct Inward Dial numbers are directly associated with the primary customer and the Company will not assign individual numbers to another customer as a preliminary number.
- (3) The provision of this service requires that the customer subscribe to a **sufficient** number of trunk facilities to adequately handle the volume of incoming call terminating on the customers equipment.
- (4) One primary directory listing in the main directory of the serving central office will be provide for each service. An additional listing for specific numbers can be obtained subject to the regulations, terms and charges as specified in the Companies tariffs.
- (5) Direct Inward Dial service rates and charges shall apply in addition to any other rates and charges for service with which the Direct Inward Dial service is associated.
- (6) The customer may reserve additional blocks of numbers for future use.

C. RATES AND CHARGES	ESTABLISHMENT	MONTHLY	
	<u>CHARGE</u>	<u>RATE</u>	
Per Transmitted Trunk	\$10.00	\$30.00	(I)
Per block of 20 numbers or fraction thereof either assigned or reserved	\$5.00	\$5.00	(I)

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

ARIZONA TELEPHONE COMPANY

First Revised Sheet 15

Arizona

Cancels Original Sheet 15

CENTRAL OFFICE SERVICES

REMOTE CALL FORWARDING

(N)

A. Description

ORIGINAL

(D)

(D)

All incoming calls are automatically routed to another customer-selected telephone number in the local calling area or in a distant exchange.

(T)

(M)

(M)

B. General

1. Remote Call Forwarding will only be furnished in those exchanges where Central Office Equipment is available.
2. Remote Call Forwarding is provided on the condition that the customer subscribe to a sufficient number of facilities to adequately handle calls to the customer without interfering with or impairing any services offered by the company. If, in the opinion of the Company, additional lines are needed, the customer will be required to subscribe to such additional facilities or terminate the service.
3. Remote Call Forwarding is not offered as suitable for data transmission, where the terminating telephone is a coin telephone or with Call Forwarding as a feature at the forwarding location.
4. The Company cannot provide the customer with the telephone number of the originating call, or guarantee the transmission on any forwarded call because of the distance and routing necessary to complete the connection.
5. The Company cannot provide combined billing on combinations of lines which include lines not utilizing the Remote Call Forwarding service.

(T)

(M)-Material now appears on Sheet 9.1 of this Section.

ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E Pederson, Vice-President

GENERAL EXCHANGE TARIFF

Section 3

ARIZONA TELEPHONE COMPANY
Arizona

Second Revised Sheet 16
Cancels First Revised Sheet 16

CENTRAL OFFICE SERVICES

REMOTE CALL FORWARDING (Continued)

ORIGINAL

(N)

B. General (Continued)

6. The Company provides a Directory Listing in the exchange where the Remote Call Forwarding Service is located. At the customer's request the listing may be omitted at no charge
7. The message charges applicable to remotely forwarded calls will be comprised of two separate charges as detailed below.
 - a. Between the calling telephone and the remote call forward location, the calling party is responsible for these charges with the exception that for those calls accepted on a collect basis by the customer.
 - b. Between the remote call forward location to the terminating location the customer is responsible for any related message charges.

C. Rates and Charges

1. The charges for Central Office Services specified below apply on a per line, or per customer request for service.

(T)

(D)

	<u>ESTABLISHMENT CHARGE</u>	<u>MONTHLY RATE</u>
Remote Call Forwarding	\$10.00	\$15.00

(M)

(M)-Material now appears on Sheet 10 of this Section.

ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2001

BY: Paul E. Pederson, Vice-President

INSIDE WIRE MAINTENANCE SERVICE

ORIGINAL

APPLICABILITY

Applicable to customer's requesting simple Inside Wiring Maintenance (IWM) on wire running between the demarcation point and the jack.

TERRITORY

Within the exchanges listed on Sheet No. 2, Section 3, as said areas are defined on maps filed in Section 2 as part of the tariff schedules.

RATES

Labor Charge			
	Schedule 1	Schedule 2	Schedule 3
(1) Simple Inside Wire Repair Service:			
a. Initial premises work charge to dispatch employee, locate trouble, and complete repair:			
First 15 minutes or fraction thereof	\$ 35.00	\$ 40.00	\$ 45.00
b. Additional premises work to locate trouble and complete repair:			
Each additional quarter hour or fraction thereof	15.00	15.00	15.00

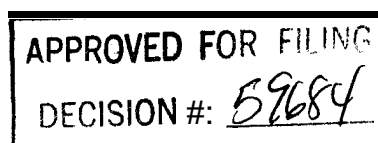
	Rate per Month	
	Business	Residence
(2) Maintenance Plan	\$ 1.25	\$ 1.25

Schedule 1 is applicable to work performed Monday through Friday, between 8:00 a.m. and 5:00 p.m., except holidays.

Schedule 2 is applicable to work performed Monday through Friday at hours other than Schedule 1 and all day Saturday, except holidays.

Schedule 3 is applicable to work performed on Sundays and holidays observed by the Utility.

The Utility may perform work on the customer's side of the local loop demarcation point at the customer's request and expense.

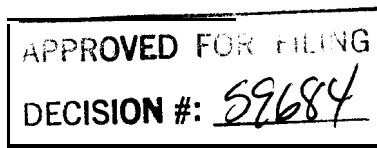


INSIDE WIRE MAINTENANCE SERVICE

ORIGINAL

SPECIAL CONDITIONS

1. Simple inside wiring maintenance does not include repair of inside wiring which connects station components to each other or to common equipment of a PBX or key system.
2. Billable time includes travel, work preparation, actual work and cleanup. The above labor charge begins upon arrival at or on the customer's premises.
3. Charges for materials may be applicable in addition to the labor charges. The Utility provides a thirty-day warranty for repairs of simple inside wire.
4. Nonpayment of charges for IWM services are subject to disconnection of service.
5. Inside Wire Repair Plan:
 - a. Customers may subscribe to the monthly plan only at the time their simple inside wire is in working condition. Customers with nonstandard wire are not eligible for the plan.
 - b. The monthly plan does not include re-installation of inside wiring where the wiring was destroyed by fire, major flood, or similar catastrophes.
 - c. The customer must advise the Utility when the customer wishes to cancel the monthly plan.
 - d. Subscription to the monthly plan becomes effective with the installation due date of the service connection for new service or, with established service, five days after the customer requests participation.
 - e. Customers with the following types of Trunk Line services are not eligible to participate in the IWPP:
 - 1) Private Branch Exchange (PBX). These customers may be covered by a maintenance plan for business systems
 - 2) Lines terminating on Key telephone systems
 - 3) Telephone Answering Service Companies
 - 4) Reseller Service
 - 5) Data Access Line Service
 - 6) Private Line Services
 - 7) Special Access
 - f. There will be no additional Inside Wire Protection Plan charge for Second Lines.
 - g. A seasonal discount will not apply to vacation or seasonal service customers subscribing to the Inside Wire Protection Plan.



GENERAL EXCHANGE TARIFF

Exchange ALL

Section 3

ARIZONA TELEPHONE COMPANY

Second Revised Sheet 19

Arizona

Cancels First Revised Sheet 19

INSIDE WIRE MAINTENANCE SERVICE

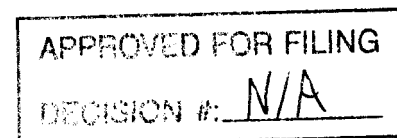
SPECIAL CONDITIONS - Continued

ORIGINAL

(D)

(D)

6. Unless there are unforeseen or unavoidable occurrences beyond the Utility's control, the Utility personnel will be dispatched no later than four hours from the scheduled arrival time.
7. When the Utility is requested to visit a customer's premises to repair their inside wire, and there is a "no show" or the customer refuses to allow the Utility access to their premises, the customer may be subject to a minimum 3/4-hour labor charge.
8. The Utility will repair simple inside wire. However, if the inside wire is nonstandard wire and the repair requires replacement of such nonstandard wire, the Utility may perform repairs and advise the customer that the nonstandard wire must be replaced.
9. The Utility reserves the right not to repair or replace simple inside wire that is in nonworking condition due to obvious neglect or willful misuse.
10. Connection of wiring and terminal equipment to the telephone network may be made through a jack conforming to FCC Part 68, Subpart F or by direct attachment to simple inside wire beyond the local loop demarcation point.



ISSUED: January 7, 1997

EFFECTIVE: February 7, 1997

BY: Michael A. LeaVesseur, President

ARIZONA TELEPHONE COMPANY

Third Revised Sheet 20

Arizona

Cancels Second Revised Sheet 20

LOW-INCOME ASSISTANCE PROGRAMS

ORIGINAL

A. LOW-INCOME ASSISTANCE PROGRAMS

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: ⁽¹⁾

a) Customers must participate in one of the following programs:

Medicaid, food stamps, Supplemental Security Income (SSI), federal public housing assistance or Section 8 (a Federal Housing Assistance Program administered by the Dept. of Urban Development), or Low Income Home Energy Assistance Program (LIHEAP).

b) Beginning October 1, 2000, eligibility has been expanded to permit low-income individuals living on tribal lands to establish their income eligibility by certifying participation in one of the following federal assistance programs: (1) Bureau of Indian Affairs General Assistance; (2) Temporary Assistance for Needy Families (TANF) tribally-administered block grant program; (3) Head Start Programs (under income qualifying eligibility provision only); or (4) National School Lunch Program (free meals program only).

(N)

(N)

(1) Low-income customers who qualify under Arizona Low-Income Telephone Assistance Program (ALITAP) will receive the federal baseline support amount of \$3.50 plus the additional \$1.75 in federal Lifeline support. ALITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half of the amount of the state support. For example, if the 17% discount in local service charges contributed by the state equaled \$2.00, the matching federal Lifeline support amount would equal \$1.00. Under this example, a total of \$6.25 in federal Lifeline support would be available to ALITAP customers. State support under A.R.S 46.703 would be in addition to this amount.

ISSUED: September 1, 2000

BY: Paul E. Pederson, Vice-President

EFFECTIVE: October 1, 2000

APPROVED FOR FILING

DECISION #: 62930

GENERAL EXCHANGE TARIFF

Exchange ALL

Section 3

ARIZONA TELEPHONE COMPANY

Second Revised Sheet 21

Arizona

Cancels First Revised Sheet 21

LOW-INCOME ASSISTANCE PROGRAMS

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

b) To receive benefits, customers must sign a document certifying under penalty of perjury that they are receiving benefits from one of the programs listed in Paragraph 1)a) above. The document will identify the program or programs from which the customer receives benefits and specify that the customer will notify the Company if he/she ceases to participate in such program or programs.

(M)

(M)

- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.
- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

(M)-Material previously appeared on Sheet 20 of this Section.

APPROVED FOR FILING

DECISION #: 62930

ISSUED: September 1, 2000

EFFECTIVE: October 1, 2000

BY: Paul E. Pederson, Vice-President

ARIZONA TELEPHONE COMPANY
Arizona**ORIGINAL**Section 3
First Revised Sheet 21.1
Cancels Original Sheet 21.1**LOW-INCOME ASSISTANCE PROGRAMS****A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)**1. Lifeline Assistance (Continued)

c. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance:

	Monthly Credit*	
1) Federal Subscriber Line Charge Credit	<u>(1)</u>	(C)
2) Initial Federal Credit to Residential Access Line	\$1.75	
3) Additional Federal Credit to Residential Access Line for eligible tribal land residents who qualify under either 1. b. 1 a) or b)	(2)	(T)

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.

- (1) Authorized FCC rate. (N)
(2) Credit up to \$25.00 and not to exceed a base of \$1 .00. (T)

ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: November 30, 2001

EFFECTIVE: January 1, 2002

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Exchange ALL
Section 3
First Revised Sheet 2
Cancels Original Sheet 22

2000 SEP 18 P 12:36

LOW-INCOME ASSISTANCE PROGRAMS

A. LOW-INCOME ASSISTANCE PROGRAMS (Continued)

AZ CORP COMMISSION
DOCUMENT CONTROL

2. Lifeline Connection Assistance (Link-Up)

a. General

Link-Up reduces an eligible customer's service connection charges. All eligible customers receive a credit for half of the service connection charges up to \$30.00.

b. Regulations

- 1) The same eligibility requirements as outlined in Paragraph 1 .b.1 above will apply for Link-Up.
- 2) This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.
- 3) This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.
- 4) A deferred schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first \$200 of service connection charges that are deferred up to a year.

c. Credit

- 1) Half of Service Connection Charges or \$30.00, whichever is less.
- 2) Additional Credit up to \$70.00 for residents living on tribal lands who qualify under either Paragraph 1.b.1 a) or b). The additional benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00 which are assessed to begin service at the principle residence of the eligible resident. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone connection charges and special construction charges.

(N)
|
(N)

APPROVED FOR FILING

DECISION #: 62930

ISSUED: September 1, 2000

EFFECTIVE: October 1, 2000

BY: Paul E. Pederson, Vice-President

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY

Arizona

Section 3
Original Sheet 23

MISCELLANEOUS SERVICE ARRANGEMENTS

LAST NUMBER REDIAL

ORIGINAL

A. General

Enables the customer to redial the last number dialed by dialing a one or two key code

B. Rates

Monthly Rate

Per Line

\$2.00

(M)

(M)

(M1)

(M1)

(M)-Material previously appeared on Sheet 8 of this Section.
(MI)-Material previously appeared on Sheet 10 of this Section

ADMINISTRATIVELY
APPROVED FOR FILING

ISSUED: December 13, 2000

EFFECTIVE: January 13, 2000

BY: Paul E. Pederson. Vice-President

ARIZONA
TELEPHONE
COMPANY

Exchange	ALL
Section No.	4
Sheet No.	1
Revision No. 1	Supercedes ORIGINAL

RESERVED FOR FUTURE USE

ORIGINAL

ISSUED : **MAY 24 1989**

EFFECTIVE : August 24, 1989

BY: R. G. NEHRING
PRESIDENT

APPROVED FOR FILING
DECISION #: <u>56531</u>

SUPPLEMENTAL EQUIPMENT RATES

a. **Nonretractible** Cords:

10 Feet	\$3.00
15 Feet	4.00
25 Feet	5.00

b. **Retractable** Cords:

4 Feet	\$1.50
10 Feet	5.00
15 Feet	6.50
25 Feet	8.00

Extra length cords will be replaced with regular length cord at no additional cost. Extra length cord will be replaced with extra length cord at the above charges.

I. **PANEL PHONE**

A **built-in** panel phone may be installed at the customer's request subject to the following conditions and charges:

1. **Installation**

The customer is to install the receptacle box in the desired location. The receptacle box is furnished by the company. If the customer so desires, the receptacle box may be installed by the company at cost.

2. **Rates**

The rate for the panel phone is the same as a regular phone at the filed tariff at the particular exchange. However, the one time installation charge for the panel phone shall be \$25.00.

3. **Move Charge**

The customer is to move the receptacle box. The filed tariff for move or change charge shall apply as to a regular telephone. If the customer so desires, the receptacle box will be moved by the company at cost.

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

SUPPLEMENTAL EQUIPMENT RATES

J. AUTOMATIC DIALING EQUIPMENT

1. General

- a. The dialer is a mechanical or magnetic storage type dialer with a capacity of up to 290, 400, 650 a fourteen-digit telephone numbers.
- b. The dialer can be associated with any existing dial telephone set and when associated with key or button telephone equipment, may operate on any of the lines terminated at the station.
- c. The dialer is available in a standard group of colors.
- d. The necessary power outlet and suitable commercial power for the operation of the dialer are provided by the customer.

2. Rates

The following charges are in addition to all rates and service charges applicable to the associated telephone service.

	<u>Installation Charge</u>	<u>Move Charge</u>	<u>Per Month</u>
Mechanical or tape type for up to 290 messages or less	\$ 15.00	\$ 5.00	\$ 6.25
Repertory Dialer-Tape (Type 400)	15.00	5.00	7.25
Repertory Dialer-Tape (Type 650)	25.00	5.00	9.50
Repertory Dialer-Tape Type at PBX switchboard*	25.00	5.00	15.50
		<u>Non-Recurring Charge</u>	
Additional 400 number tape cartridge		\$ 25.00	
Additional 650 number tape cartridge		35.00	

sued: ORIGINAL

Effective:

By R. G. Nehriny, President
111 West **Monroe St.**, Phoenix, Arizona

SUPPLEMENTAL EQUIPMENT RATES

Change charge of \$5.00 will apply for change in color of dialer;
change in type of dialer requires a reapplication of installation
charge.

*Adaptable to cord and key type positions only.

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 5
First Revised Sheet 1
Cancels Original Sheet 1

OFF-PREMISE EXTENSION

A. APPLICABILITY

(D)
(D)

Mileage rates also apply to outside extension stations key system stations, and private branch exchange station line terminations and are in addition to all other charges or guarantees applicable to the service.

B. TERRITORY

Within the exchange areas.

(T)
(D)
—
(D)

C. MEASUREMENT

(D)
(D)

Outside extensions and private branch exchange lines, measurement will be airline from the location of the primary station or private branch exchange switchboard or turret to the location of the extension station or termination.

Monthly Rate
For Each Quarter Mile

(T)
(T)
(D)

1. Extension Station or Private Branch Exchange lines:
For Contiguous or Non Contiguous.

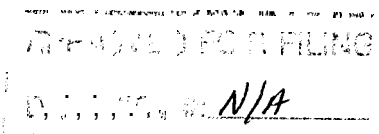
(T)
(T)

(D)
—
(D)

(1)	First $\frac{1}{4}$ mile or fraction thereof	3.50	(I)
(2)	Each additional $\frac{1}{4}$ mile or fraction thereof	1.75	(I)

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 5
First Revised Sheet 2
Cancels Original Sheet 2

MILEAGE RATES

Reserved for Future Use

(D)

(D)

ISSUED: April 2, 1998

ARIZONA TELEPHONE COMPANY
GENERAL EXCHANGE TARIFF

EFFECTIVE: 5-1-98

BY: Lou E. Reilly, President

RECORDS: N/A

GENERAL EXCHANGE TARIFF

Section 6

ARIZONA TELEPHONE COMPANY

Arizona

Second Revised Sheet 1
Cancels First Revised Sheet 1

PAYSTATION SERVICE

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

Fraud Protection (Toll Blocking) - Provides outgoing call restriction where facilities are available. This service provides blocking of 976, 1 + DDD, 1 + IDDD, 1 + 900 calling patterns.

Fraud Protection is offered to provide a choice of restrictions at the subscriber's option. The option will be available where Paystation service is provided on a usage rate of service basis. The option is as follows:

Two-way Service provides central office blocking of seven digit local, 976, 1 + DDD, and 1 + 900 calls. Provides screening information to the operator to prevent operator assisted send-paid calls from being billed to the line. Further, third number and collect calls to Paystations are not allowed.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President

APPROVED FOR THE BOARD
BY: [Signature]
DATE: 5-1-98
RECEIVED: [Signature]

EFFECTIVE: 5-1-98

(N)

(N)

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

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First Revised Sheet 2
Cancels Original Sheet 2

PAYSTATION SERVICE

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President

EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY

Arizona

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PAYSTATION SERVICE

D. RATES AND CHARGES

	<u>Monthly Rate</u>	
1. Paystation Access Line ¹	\$19.20	(R)
2. Coin Supervision	\$2.21	
3. Selective Class of Call Screening	\$2.00	
4. Fraud Protection (Toll Blocking)	\$2.50	(N)
		(D)
		(D)

¹ Installation, move and change charges will be those applicable to business service.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President

ARIZONA TELEPHONE COMPANY

DECISION #: N/A

EFFECTIVE: 5-1-98

CUSTOMER OWNED PAY TELEPHONE SERVICE

GENERAL

Customer Owned Pay Telephone Service (COPTS) is a public telecommunications service offered for use with a customer provided coin telephone instrument at the request of the customer, who for the purpose of this section is defined as the party who subscribes to COPTS as defined in A.A.C. Title 14, Chapter 2, Article 9.

RESPONSIBILITY OF THE CUSTOMER

1. COPTS Service is available only to those customers who have received a Certificate of Convenience and Necessity from the Arizona Corporation Commission to provide such service or have been adjudicated not a public service corporation by the Commission, when required by the Commission.
2. Customer owned pay telephone instruments shall be registered in compliance with Part 68 of the FCC Rules and Regulations, and must have the following operational characteristics:
 - A. Ability to access the Telephone Company provided operator at no charge and without using a coin.
 - B. Ability to access 911 emergency service (where available), at no charge and without using a coin.
 - C. Ability to access directory assistance.
 - D. Ability to Complete local and toll calls.
 - E. Ability to accept nickels, dimes and quarters.
 - F. Ability to access all certified, interexchange carriers within the state.
3. Customers must provide within close proximity of the COPTS instructions in both English and Spanish explaining the following items in addition to those items listed under Section 2, preceding.
 - A. Procedure for obtaining refunds.
 - B. Procedure on how to obtain coin return from COPTS.

ISSUED: **MAY** 12, 1992

EFFECTIVE: JANUARY 9, 1993

APPROVED FOR FILING

BY: **R. G. NEHRING**

DECISION 41 58128

- C. Procedure for accessing long distance carriers, 911 emergency service (where available), and the telephone company operator.
- D. The telephone number of the COPTS , the customers name, business address, and business telephone number in order for users to contact the customer to address complaints or to report repairs needed to a COPTS.
- E. The phone is not owned by the local exchange carrier.
3. The customer shall be responsible for the installation, operation, and maintenance of the COPTS used in connection with this service.
 4. The customer shall ensure that the COPTS complies with all applicable Federal, State and local laws and regulations concerning the use of COPTS by the disabled an/or hearing impaired persons.
 5. The customer shall be responsible for the payment of charges for all local exchange services and toll messages, including local and long distance directory assistance calls, originating from or accepted at the COPTS.
 6. Installation of each COPTS shall be in compliance with acceptable telecommunications industry technical standards and the current National Electric Code and National Electrical Safety Code.
 7. Each COPTS must be registered in compliance with the FCC's Registration Program or connected behind an FCC registered coupler.
 8. The customer shall be responsible for payment of a Service Call Charge by a Telephone Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer provided telephone instrument, even if the service difficulty is reported by persons other than the customer.
 9. A local exchange telephone directory shall be provided at each COPTS location.
 10. The maximum rate which a customer can charge a user of COPTS is the rate charged by the local Telephone Company for the same service, unless otherwise authorized by order of the Arizona Corporation Commission.

ISSUED: May 12, 1992

BY: R. G. NEHRING
PRESIDENT

EFFECTIVE: JANUARY 9, 1993

APPROVED FOR FILING

DECISION #: 58128

11. in the event that it becomes apparent that a customer-owned pay telephone is attached to a line not authorized for such use, the Telephone Company reserves the right to disconnect that customer's service. However, should the customer request, the Telephone Company will install COPTS at the rates and charges specified herein.
12. The customer is also responsible for compliance with all rules, regulations and orders of The Arizona Corporation and specifically those stated in A.A.C. Title 14, Chapter 2, Article 9.

RATES AND CHARGES

1. Application
 - A. Rates and charges contemplate only a standard local exchange access line service installation.
 - B. The minimum service period is one month
 - C. COPTS is not represented as adapted for data service. COPTS contemplates satisfactory voice transmission service only.
 - D. Joint User Service is not available with COPTS. Extension service is allowed.
 - E. COPTS rates include one business directory listing. Additional listings will be furnished at rates and charges specified in the Telephone Company Tariffs.
 - F. Regulations, rates and charges as described elsewhere in this Tariff apply where appropriate.
 - G. Service Connection Charges, as specified in this Tariff, apply in addition to all other charges specified.
 - H. Where Touch Tone Calling Service, Custom Calling Service and/or other services are desired, charges as specified in the appropriate Sections of this Tariff are applicable for COPTS at the same rates and charges applicable for standard business exchange access lines.

ISSUED: May 12, 1992

BY: R. G. NEHRING
PRESIDENT

EFFECTIVE: JANUARY 9, 1993

APPROVED FOR FILING

DECISION #: 58128

- I. Charges and rates for directory assistance calls, as provided by the Telephone Company, will be the same as those charged for regular business service.
- J. Charges for directory assistance calls, as provided by Other Common Carriers and not by the telephone company, will be at the rates charges specified by such Other Common Carriers.
- K. Charges for intralata long distance message telecommunications service will be as specified in the US West's Message Telecommunications Service Tariff. Charges for such long distance service, as provided by Other Common Carriers and not by the Telephone Company, will be at the rates and charges specified by such Other Common Carriers.
- L. When portions of an existing public or semi-public installation such as shelves, enclosures, etc. (excluding company instrument) are left in place and desired for the purchase of COPTS, charges for such items will be quoted to the customer upon request.

2. COPTS Rates

Service Connection	See Section 12
Public Access Line	\$57.75

ISSUED: May 12, 1992

EFFECTIVE: JANUARY 9, 1993

BY: R. G. NEHRING
PRESIDENT

APPROVED FOR FILING DECISION #: 58123
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ARIZONA TELEPHONE COMPANY

Exchange . ALL .
Section No. 8 .
Sheet No. 1 .
Revis ion No. ORIG .
Supersedes

ESTABLISHMENT AND PROVISION OF SERVICE

A. APPLICATIONS FOR SERVICE

1. Applications for service shall constitute a contract when accepted in writing by the Company or upon the establishment of service. The initial minimum period for which charges shall apply will be one month or more as otherwise may be specified elsewhere in the tariffs of the Company. An applicant who has no account with the telephone company, or whose financial responsibility is not a matter of common knowledge, may be required to make an advance payment at the time application is made. An applicant may also be required to make a deposit in an amount deemed sufficient by the telephone company to protect it from unpaid bills. (See Deposits).
2. The telephone company may obtain the following information from each new applicant for service:
 - a. Name or names of applicant(s).
 - b. Service address and general location where no street address is available.
 - c. Billing address, if different than service address.
 - d. Address and telephone number where service was provided previously.
 - e. Social Security number.
 - f. Place of employment and how long employed.
 - g. Name of spouse.
 - h. Date applicant will be ready for service.
 - i. Indication of whether premises have been supplied with telephone utility service previously.
 - j. Class of service to be provided.
 1. If the class of service is to be business, the name of the company or corporation and names of officers and credit information, i.e. banking.
 - k. Indication of whether applicant is owner or tenant of or agent for the premises.
3. The Company may require a new applicant for service to appear at the Company's designated place of business to produce proof of identity and sign the Company's application form.
4. The telephone company may reserve the right to refuse service where any of the following conditions exist:

Issued: June 30, 1982

Effective:

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ARIZONA TELEPHONE COMPANY

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Revision No. ^{ORIG} Supercedes

ESTABLISHMENT AND PROVISION OF SERVICE

2. The telephone company may require a customer to establish a deposit if the customer becomes delinquent in the payment of two or more bills within a twelve (12) consecutive month period or has been disconnected during the last twelve (12) months.
3. The telephone company may, in order to safeguard its interests, require a suitable deposit as follows:
 - a. Residential customer deposits shall not exceed two times that customer's estimated average monthly bill or the average monthly bill for the customer class for that customer whichever is greater.
 - b. Non-residential customer deposits shall not exceed two and one-half times that customer's estimated maximum monthly bill.
 - c. The Company may review the customer's usage after service has been connected and adjust the deposit amount based upon the customer's actual usage and payment record.
 - d. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation.
4. At such time as the service is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded after the final billing.
5. At the option of the telephone company, such a deposit may be refunded or credited to the customer at any time prior to termination of the service; or, in the case of residential customers, no later than twelve (12) months of continuous service in which the residential customer has not been delinquent in the payment of monthly telephone bills. In case of a cash deposit, simple interest at the rate of six (6) per cent per annum is paid for the period during which the deposit is held by the telephone company, provided the period is six months or more.

Issued: June 30, 1982

Effective:

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ARIZONA TELEPHONE COMPANY

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ESTABLISHMENT AND PROVISION OF SERVICE

C. ADVANCE PAYMENTS

An applicant for service who has no account with the telephone company, or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed in an amount equal to the charges for one month's local service and equipment plus the service connection, installation or construction charges that may be applicable, plus estimated bills for two months toll service. (Also refer to DEPOSITS this section).

D. SERVICE ESTABLISHMENTS OR RECONNECTION CHARGE

1. If service is established during a period other than regular working hours at the customer's request and the telephone company agrees, the customer will be required to pay an after-hour charge for the service connection.
2. Service establishments or reconnections are where the customer's and telephone company's facilities are ready and acceptable.

E. TEMPORARY SERVICE

1. Applicants for temporary service may be required to pay the telephone company, in advance of service establishment, the funds provided under the terms of a construction agreement or the cost of installing and removing the facilities necessary for furnishing the desired service.
2. Where the duration of service is to be less than one month, the applicant may also be required to advance a sum of money equal to the estimated bill for service.
3. If at any time the character of a temporary customer's operations changes so that in the opinion of the telephone company the customer is classified as permanent, the terms of the construction agreement or tariff shall apply.

F. SERVICE CONNECTIONS

1. After an applicant has complied with the Company's application, construction agreement, or tariff, deposit requirements and has been accepted for service by the Company, the Company shall schedule that customer for service connection and/or establishment.

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . ALL . .
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Revision No. ORIG, Supersedes

ESTABLISHMENT AND PROVISION OF SERVICE

2. Service connections shall be scheduled for completion within ten (10) working days of the date the customer has been accepted for service, except in those instances when the customer requests service connection beyond the ten (10) working day limitation.
3. The maximum interval of ten (10) working days applies to single line residence and business installations where facilities are available. Multiline services and any special equipment configurations shall be installed within a reasonable time frame based on availability of necessary equipment.
4. When the telephone company has made arrangements to meet with a customer for service connection purposes and the Company or the customer cannot make the appointment during the prearranged time, the Company will reschedule the connection to the satisfaction of both parties.
5. Unless another time frame is mutually acceptable to the Company and the customer, the Company will schedule service connection appointments within a maximum range of four (4) hours during normal working hours.
6. Determination as to whether subscriber's service should be classified as business or residence will be based on the character of use to be made of the service. The practice of advertising a telephone number in newspapers, business cards or on trucks shall be a contributing but not an exclusive factor in determining the classification of service. Rates for business service apply where the primary or dominant use of the service is for business, occupational or administrative purposes. Rates for residence service apply where the primary or dominant use is of a social or domestic nature and other use, if any, is merely incidental. When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the telephone company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service and pay the applicable business rates.

Issued: June 30, 1982

Effective:

By R. G. Nehrling, President
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ARIZONA TELEPHONE COMPANY

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ESTABLISHMENT AND PROVISION OF SERVICE

G. ACCESS LINE CONNECTION

1. Provision of services beyond service accesspoint

- a. Facilities beyond the service accesspoint may be provided by either the Company or the customer. Where the facilities are provided by the customer the installation shall be in accordance with the Company's specifications.
- b. The cost of all new construction of inside customer premise wiring shall be the responsibility of the customer.

2. Company provided facilities

- a. The Company shall provide all facilities up to the service access point.
- b. A customer requesting an underground service connection in an area served by overhead facilities shall pay for the difference between the cost of an overhead service connection and the actual cost of the underground connection as a non-refundable contribution. The customer may elect to provide the underground trenching on private property as an offsetting portion of the additional cost of the underground facilities, in accordance with the applicable tariffs filed by the Company.

3. Easements and rights-of-way

- a. Each customer shall grant adequate easement and right-of-way to the Company to ensure customer's proper service connection. Failure on the part of the customer to grant adequate easement and right-of-way shall be grounds for the Company to refuse service.
- b. If the Company discovers that a customer or his agent is performing work or has constructed facilities adjacent to or within an easement or right-of-way and such work, construction or facility poses a hazard or is in violation of Federal, State or local laws, ordinances, statues, rules or regulations, or significantly interferes with the Company's access to equipment, the Company shall notify the customer or his agent and shall take whatever actions are

Issued: June 30, 1982

Effect ive:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

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necessary to eliminate the hazard, obstruction or violation at customer's expense. If customer or his agent refuses, the Company will have the option of terminating the service.

H. PROVISION OF SERVICE

1. Maintenance, repair and moving of telephone company owned equipment and wiring

- a. The telephone company undertakes to maintain in safe operating condition and repair the facilities which it furnishes to customers that are owned by and under exclusive control of the Company. The customer or joint user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the telephone company except upon the written consent of the telephone company.
- b. The customer shall be responsible for maintaining in safe operating condition all customer provided equipment and fixtures.
- c. The customer or joint user shall exercise all reasonable care to prevent loss or damage to the Company's property, excluding ordinary wear and tear. The customer shall be responsible for loss of or damage to the Company's property on the customer's premises arising from neglect, theft, carelessness, or misuse and shall reimburse the Company for the costs, to include loss due to fire and natural disaster.
- d. The customer shall be responsible for payment for any equipment damage and/or use resulting from unauthorized use, interfering or tampering of the Company's equipment on the customer's premises.
- e. The customer shall notify the Company of any equipment failure identified in Company owned equipment.
- f. Telephone company owned equipment installed on the premises of subscribers shall not be moved from one location to another except by a representative of the telephone company. For any changes in location of telephone equipment, or wiring, the

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

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Revision No. ORIG. Supersedes

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customer shall be required to pay the established charges for making such change in location.

2. Continuity of service

- a. The telephone company does not guarantee uninterrupted working of its lines and equipment but shall make reasonable efforts to supply satisfactory and continuous level of service. The Company shall not be responsible for any damage or claim of damage attributable to any interruption or discontinuation of service resulting from but not limited to:

1. Any cause against which the Company could not have reasonably foreseen or made provision for, i.e., force majeure.
2. Intentional service interruptions to make repairs or perform routine maintenance of services constituting excusable negligence.

3. Service Interruptions

- a. The telephone company shall make every reasonable effort to re-establish service within the shortest possible time when service interruptions occur.
- b. The telephone company shall make every attempt to notify all affected customers at least 24 hours in advance when it is necessary to interrupt service for the purpose of testing, repair or maintenance of facilities. Such interruption of service will try to be scheduled at times to least minimize inconvenience to the customer.
- c. In the event of major disruptions due to conditions and forces beyond the control of the Company, the telephone company will make every effort to restore service as soon as possible. Company personnel in the event of such an emergency will try to mitigate the interruption for customers where and when possible. The Commission will be notified as soon as possible.
- d. In the event of national emergency or local

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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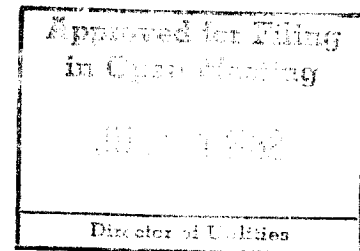
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disaster resulting in disruption of service, the telephone company will give priority based on instructions or requests from duly authorized emergency agencies.

4. Change of Responsibility or Occupancy
 - a. Not less than three (3) working days advance notice must be given in person, in writing, or by telephone to the Company's Phoenix office to discontinue service, to change occupancy or to change account responsibility.
 - b. The customer in whose name service is being rendered shall be responsible for all Company services provided and/or consumed up to the schedule date of service discontinuation.
 - c. Existing business service may be continued for a new subscriber only if the former subscriber consents and an agreement acceptable to the Company is made to pay all outstanding charges against the service.
 - d. Change of responsibility on a residence account shall occur only in those cases where both parties previously shared telephone service.



Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

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Section No. 9 . . .
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Revision No. **ORIG.** Supercedes . . .

PROCEDURES FOR BILLING, COLLECTION, TERMINATION, BEARINGS

I. BILLING

- A. Local Service Charges are billed one month in advance. Charges for toll calls are billed one month in arrears.

1. Subscribers will be rendered a monthly bill with the following information:

- a. Customer name, address, telephone number (same as account number), previous balance, local service, toll service, miscellaneous, appropriate taxes, total amount due, billing date.

- b. Miscellaneous Column reflects charges or credits for the following:

1. Installation, one time charges for various extra equipment, reconnect, advertising and extra listings.

- c. Toll charges will reflect total toll due with copy detailing each call as follows:

1. Date, time, to place, to number, duration, rate class (with explanation of).

2. In addition to the billing and collection of regular tariffs, the telephone company will collect the prevailing amount of taxes imposed upon them by City, County, State or Federal governments.

II. COLLECTIONS

- A. Terms of Payment and Collection

1. The billing date shall be printed on the bill and the date rendered shall be the mailing date. The rendered date shall be the due date.

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
2236 West Shangri La Road, Phoenix, Arizona 85029

ARIZONA TELEPHONE COMPANY

Revision No. ^{ORIG}

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PROCEDURES FOR BILLING, COLLECTION, TERMINATION, HEARINGS

2. Bills for which payment has not been received fifteen (15) days after the date rendered shall be considered delinquent.
3. All payments shall be made or mailed to the Phoenix business office.
 - a. Payments made to the telephone company's local representative must be made by check or money order. Cash payments are accepted only in the Phoenix business office.
4. Failure to receive bills or notices which have been properly placed in the United States mail shall not prevent such bills from becoming delinquent nor relieve the customer of his obligations therein.
5. Charges for service commence when the service is installed and connection made, whether used or not.
6. Insufficient funds (NSF) checks
 - a. The Company shall be allowed to recover a one-time fee of \$6.00 to cover bank fees and Company costs, for each instance where a customer tenders payment for telephone service with an insufficient funds check.
 - b. When the Company is notified by the customer's bank that there are insufficient funds to cover the check tendered for telephone service, the Company may require the customer to make payment in cash, by money order, certified check, or other means which guarantee the customer's payment to the Company.
 - c. A customer who tenders an insufficient check shall in no way be relieved of the obligation to render payment to the Company under the original terms of the bill nor defer the Company's provision for termination of service for nonpayment of bills.
7. The telephone company may at its option, prior to termination of a delinquent account, offer a deferred payment plan to a qualifying customer

Issued: June 30, 1982

Effective:

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ARIZONA TELEPHONE COMPANY

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who can meet the following criteria:

- a. The customer has not been delinquent in their payment for services and equipment for the prior twelve (12) months.
- b. The amount due does not exceed the customer's ability to pay according to the customer's income.
- c. The customer is able to sustain partial payments agreed to plus all current billings in full.

8. In the event that the telephone company and a customer agree to a deferred payment plan prior to termination of service the following conditions will exist:

- a. An authorized officer of the Company and the customer shall finalize the payment with a written agreement signed by both parties.
- b. If a customer has not fulfilled the terms of a deferred payment agreement, the Company shall have the right to disconnect service pursuant to the Company's termination of service rules and, under such circumstances, it shall not be required to offer subsequent negotiation of a deferred payment agreement prior to disconnection.
- c. A deferred payment agreement may include a finance charge as approved by the Commission in a tariff proceeding.

9. Late Payment Penalty

The Company may assess a late payment penalty upon delinquent bills, which amount shall be indicated on the customer's bill when rendered.

III. TERMINATION OF SERVICE

A. The telephone company may at its option terminate service with notice to any customer where the following conditions exist:

1. Customer violation of any of the telephone company's tariffs filed with the Commission and/or violation of the Commission's Rules and Regulations.
2. Failure of the customer to pay a bill for service and equipment.

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
2236 West Shangri La Road. Phoenix, Arizona 85029

ARIZONA TELEPHONE COMPANY

Revision No. ORIG

Exchange , ALL . . .
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Supercedes . . .

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3. Failure to meet or maintain the telephone company's credit and deposit requirements.
4. Failure of the customer to provide the telephone company reasonable access to its equipment and property.
5. When necessary for the telephone company to comply with a court order of any governmental agency having such jurisdiction.
6. Unauthorized resale of equipment or service.
7. Failure to honor a contract for service, deferred payment plan, written guarantee, or any other type contract for service between telephone company and customer.
8. Any service where the customer in whose name service is being rendered has vacated the premise permanently without notifying the business office.
9. A party line service where the customer continually abuses his portion of usage time to the extent that they prevent other party line users an equitable proportionate use of service.
10. Failure to enter into an agreement to pay for a bill to correct a billing error over , a reasonable period of time.
11. Failure to pay for disputed bills under the following conditions:
 - a. Toll calls that after investigation have been proven to be the customer's responsibility.
 - b. Any other charges that were rightfully billed under existing Company tariffs filed and approved by the Commission.
12. Failure to pay full amount of bill where service is connected by request from two or more individuals.

Issued: June 30, 1982

Effective :

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

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- B. The telephone company will have the option to terminate without notice if the following conditions exist:
1. Proof or evidence of fraud using the Company's facilities.
 2. Proof or evidence of tampering with the Company's facilities.
 3. Existence of obvious hazards to the safety and/or health of consumers, general public, Company personnel or facilities.
 4. Service where customer has vacated premises without notification to business office, or where customer has agreed without permission of the telephone company to leave service connected for new occupants.
 5. Failure to make redemption of an insufficient funds check in accordance with tariffs filed with the Commission under Billings and Collections in this section.
 6. Failure of customer to comply with tariffs under High Toll Usage after having been given 48 hours advance notice.
 7. Where intentional customer abuse of toll usage is evident.
- C. High Toll Usage Monitoring and Notification
1. The telephone company **may** at its option establish a high toll usage monitoring/notification system to identify unexplained or excessive increases in customer toll usage during interim periods between the issuance of bills in accordance with the Company's established billing cycle. The intent of such a monitoring/notification system is to enable the telephone company to identify situations where it is unlikely that the customer will be able to pay for toll services already provided as well as to prevent the accrual of additional billings when the risk of loss is increasingly evident.

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange .ALL.
Section No. 9
Sheet No. 6
Revision No. ORIG. Supercedes

PROCEDURES FOR BILLING, COLLECTION, TERMINATION, HEARINGS

2. Such a system would incorporate the following provisions:
 - a. Assess the normal amount of toll usage by customer class and length of service based on actual usage by customer class.
 - b. Increase in toll usage will be considered excessive and unexplainable when toll usage between a billing period exceeds two times the normal amount of monthly toll usage for customer or customer class.
 - c. In the event of the above, the Company shall review the following:
 1. The individual customer's billing history to determine if the volume of toll usage should be considered excessive for that particular customer.
 2. Prior payment history.
 3. Amount of customer deposit held, if any.
 4. Length of customer service to assess the ability of the customer to pay such toll charges according to the payment terms of the Company when a normal billing is rendered.
 - d. If the review of the customer's previous billing and payment history indicates it is unlikely that the customer shall be able to pay such bill, the Company will contact the customer to make inquiries concerning the abnormal usage. If the explanation is not satisfactory, the Company will require security and/or payment of charges on the account to continue service.
 - e. The Company will terminate service provided the customer is given 48 hours advance notice and the customer makes no further attempt to secure and or pay the account in order to continue service.
 - f. The 48-hour notification rule shall be waived and service will be terminated immediately in

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
2236 West Shansri La Road, Phoenix, Arizona 85029

ARIZONA TELEPHONE COMPANY

Exchange . ALL . .
Section No. 9 . .
Sheet No. , 7 . .
Revision No. ~~ORIG~~ , Supercedes

PROCEDURES FOR BILLING, COLLECTION, TERMINATION, HEARINGS

those situations where intentional customer abuse of toll usage is evident.

D. Termination Notices

1. Disconnect Notices will include the following:

- a. Name, telephone number, explanation or amount for non-pay, date of disconnect.
- b. Statement on notice advising customer to call specific phone number regarding arrangements for payment.

2. Disconnect Notices will contain the date of notice and date of disconnect which will be at least 5 days from date of notice.

3. Date of Notice will always be date presented at a United States Post Office addressed to customer's last known address.

4. If the telephone company receives no response from customer the Company retains the option to disconnect without further notice.

E. Accounts and Records of Subscribers

The telephone company will maintain all subscriber records for at least one year after termination of service for both non-pay or customer request.

IV. ADMINISTRATION AND HEARINGS

A. Customer Service Complaints

1. The Company shall make a full and prompt investigation of all service complaints made by its customers, either directly or through the Commission.

2. The Company shall respond to the complainant and/or the Commission representative within five (5) working days as to the status of the Company investigation of the complaint.

3. The Company shall notify the complainant and/or the

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . ALL . .
Section No. 9 . .
Sheet No. , 8 . .
Revision No. ORIG. , Supersedes

PROCEDURES FOR BILLING, COLLECTION, TERMINATION, HEARINGS

Commission representative of the final disposition of each. Upon request of the complainant or the Commission representative, the Company shall report the findings of its investigation in writing.

4. The Company shall keep a record of all written service complaints received which shall contain, at a minimum, the following data:
 - a. Name and address of complainant.
 - b. Date and nature of the complaint.
 - c. Disposition of the complaint.
 - d. A copy of any correspondence between the Company, the customer, and/or the Commission.
5. This record shall be maintained for a minimum period of one (1) year and shall be available for inspection by the Commission.

B. Customer Bill Disputes

1. Any Company customer who disputes a portion of a bill rendered for telephone service shall pay the undisputed portion of the bill and notify the Company's designated representative that such unpaid amount is in dispute prior to the delinquent date of the bill.
2. Upon receipt of the customer notice of dispute, the Company shall:
 - a. Notify the customer within five (5) working days of the receipt of a written dispute notice.
 - b. Initiate a prompt investigation as to the source of the dispute.
 - c. Withhold disconnection of service until the investigation is completed and the customer is informed of the results.
3. Once the customer has received the results of the

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . ALL . .
Section No. 9 . .
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Revis ion No. ORIG . .
Supercedes

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Company's investigation, the customer shall submit payment within five (5) working days to the Company for any disputed amounts. Failure to make full payment shall be grounds for termination of service.

- a. Prior to termination inform the customer of his right of appeal to the Commission.

C. Commission Resolution of Service and/or Bill Disputes

1. In the event a customer and the Company cannot resolve a service and/or bill dispute, the customer shall file a written statement of dissatisfaction with the Commission; by submitting such notice to the Commission, the customer shall be deemed to have filed an informal complaint against the Company.
2. Within thirty (30) days of the receipt of a written statement of customer dissatisfaction related to a service or bill dispute, a designated representative of the Commission shall endeavor to resolve the dispute by correspondence and/or telephone with the Company and the customer. If resolution of the dispute is not achieved within twenty (20) days of the Commission representative's initial effort, the Commission shall hold an informal hearing to arbitrate the resolution of the dispute. The informal hearing shall be governed by the following rules:
 - a. Each party may be represented by legal counsel, if desired.
 - b. All such informal hearings may be recorded or held in the presence of a stenographer.
 - c. All parties will have the opportunity to present written or oral evidentiary material to support the positions of the individual parties.
 - d. All parties and the Commission's representative shall be given the opportunity for cross-examination of the various parties.
 - e. The Commission's representative will render a written decision to all parties within five (5) working days after the date of the informal hearing. Such written decision of the arbitrator

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . ALL . .
Section No. 9 . .
Sheet No. 10 . .
Revision No. ORIG, Supersedes . . .

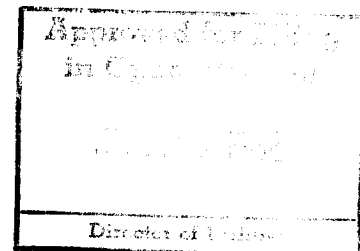
PROCEDURES FOR BILLING, COLLECTION, TERMINATION, HEARINGS

is not binding on any of the parties and the parties will still have the right to make a formal complaint to the Commission.

3. The Company may implement normal termination procedures if the customer fails to pay all bills rendered during the resolution of the dispute by the Commission.

D. Notice by Company of Responsible Officer or Agent

1. The Company shall file with the Commission a written statement containing the name, address (business, residence and post office) and telephone numbers (business and residence) of at least one officer, agent or employee responsible for the general management of its operations as a utility in Arizona.
2. The Company shall give notice, by filing a written statement with the Commission, of any change in the information required herein within five (5) days from the date of any such change.



Issued: June 30, 1982

Effective:

By R. G. Nehring, President
2236 West **Shanari** La Road, Phoenix, Arizona **85029**

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 10
First Revised Sheet 1
Cancels Original Sheet 1

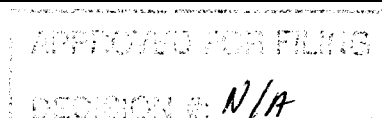
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ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY

Arizona

Section 11

First Revised Sheet 1

Cancels Original Sheet 1

SUSPENSION OF SERVICE

A. General

Suspension of Service is basic local exchange service temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service are seasonal in nature and less than that which might normally be provided in any 12 month period.

B. Rates and Charges

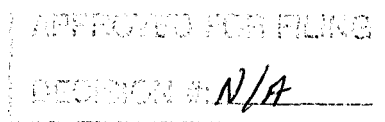
1. The monthly rate will be based upon 50% of the regular rate for basic Residential local exchange service. Service can be temporarily suspended for a minimum of one (1) month and a maximum of six (6) months.
2. Non-recurring charges do not apply for reconnection of suspended service.
3. 91 1/E911 services and any applicable surcharges will not be discounted.
4. The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.55.

C. Conditions

1. Subject to facilities, suspension of service is available only on one-party and four-party residence exchange service.
2. At least one month's full rate shall be paid for service prior to establishment of seasonal service.
3. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of suspended service.
4. Suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

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GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 11
First Revised Sheet 2
Cancels Original Sheet 2

SUSPENSION OF SERVICE

C. Conditions (Continued)

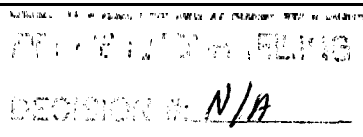
5. During the period when the customer is billed at the reduced rate, no installations, moves, changes or maintenance will be provided by the Company.
6. Outward and inward service is not disconnected during the period of suspension.
7. More than one suspension period will be allowed except that the total suspension time for suspended service shall not exceed six months in any one calendar year nor exceed six continuous months at any time regardless of the year.
8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
9. The customer's listing will be retained in the directory.
10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
11. There shall be a minimum of one month's period at full rate, without suspension privileges, before a new suspension period may start.
12. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

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ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 11
First Revised Sheet 3
Cancels Original Sheet 3

SEASONAL SERVICE AND VACATION RATE SERVICE

ORIGINAL (D)

ADMINISTRATIVELY
APPROVED FOR FILING (D)

ISSUED: February 11 1999

EFFECTIVE: March 12 1999

BY: Lou E. Reilly, President

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 12
First Revised Sheet 1
Cancels Original Sheet 1

SERVICE CONNECTION CHARGES

A. GENERAL

1. The term "Service Connection Charge" is used to define the charges associated with work performed by the Telephone Company in connection with the provision of service for a customer.
2. Service connection charges are in addition to scheduled rates and any other charges applying under the tariffs. They apply in addition to special installation charges, or construction charges as are set forth in other sections of this tariff.
3. Service connection charges are non-recurring and non-refundable.
4. The charges do not include work related to the installation or repair of customer owned equipment or inside wiring.

B. SERVICE DESCRIPTIONS

1. Service Order Charge - Initial:

This charge includes the time and materials for the establishment of business office records and operator information records. Specifically, time involved in taking request, credit check, preparation and process of order, completing customer line card, completing customer information card and file folder, completing maintenance sheet, computer entries, as well as all work involved in modifying an existing record.

2. Service Order Charge - Subsequent:

Subsequent service order applies to the work performed on already **established** billing records to add or change service requested by the customer. This rate element does not apply to vertical service additions or changes to services such as Custom Calling Services.

3. Central Office Connect:

Central Office Connect applies to work performed by the Telephone Company to connect lines on the main distribution frame. This charge will apply whenever work is required in Central Office. This would include changing plant records and updating the switch. As well as time for frame wiring, testing, and routing of C.O.E., preparation or changes of associated records.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President

APPROVED: [Signature]
DECISION: N/A

EFFECTIVE: 5-1-98

(T)

(T)

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 12
First Revised Sheet 2
Cancels Original Sheet 2

SERVICE CONNECTION CHARGES

B. SERVICE DESCRIPTIONS (Continued)

4. Line Connection:

This charge is applicable when a customer's request requires work to be done on the circuit between the serving Central Office main distribution frame up to and including the Network Interface Device (NID) at the customer's premises. This charge applies for cable pair splicing at the Pedestal.

5. Reconnect for Non-Pay:

This charge is applicable when service has been disconnected for nonpayment and satisfactory arrangements were not made prior to the preparation of a disconnect, charges will be made applicable as to work needed to make the disconnect.

If service is disconnected for any reason and remains disconnected for six months or more, all applicable charges necessary to restore service will be made as if this was a request for new service.

6. NSF Return Charge:

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company from the bank.

C. RATES

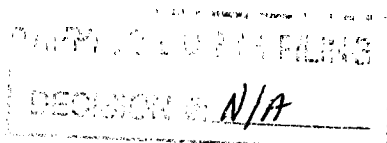
	Rates	
1. Service Order Charge	\$20.00	(I)
2. Subsequent Service Order	5 . 0 0	(N)
3. Central Office Connect	10.00	(N)
4. Line Connect	15.00	(N)
5. Reconnect for Non-Pay	15.00	(I)
6. NSF Return Charge	15.00	(I)

D. CONDITIONS

1. When business or residence service is established for a different customer and all of the facilities are reconnected in place without any change, only the applicable service connection charge(s) will apply to the entire service.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 12
First Revised Sheet 3
Cancels Original Sheet 3

SERVICE CONNECTION CHARGES

D. CONDITIONS (Continued)

2. Service Connection Charges apply to residence or business premises for:
 - a. Establishing Service;
 - b. Reconnections or re-establishment of service;
 - c. Move of service from one premise to another;
 - d. Assumption of service with a change in responsibility or ownership;
 - e. Number change or grade of service change request by the customer.
3. Service Connection Charges DO NOT Apply:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, etc.
 - b. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
 - c. Establish or changing Custom Calling Services.

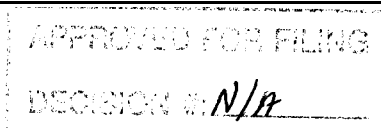
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ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

ARIZONA
TELEPHONE
COMPANY

Revision No. 1

Exchange ALL
Section No. 13
Sheet No. 1
Supercedes ORIGINAL

RESERVED FOR FUTURE USE

ORIGINAL

ISSUED : MAY 24 1989

EFFECTIVE : August 24, 1989

BY: R. G. NEHRING
PRESIDENT

APPROVED FOR FILING

DECISION #: 56531

MOVES AND CHANGES

D. CHARGES FOR **MOVES** AND CHANGES DO NOT APPLY TO:

1. Moves or changes required for the proper maintenance of the equipment or service, nor for changes from manual or toll station service to dial operation, nor for other upgrading of service.
2. Changes in style or type of station equipment made at the time of a move of a station, i.e., only the charge for the move is made.
3. Changes in type of an operator's set.
4. Moves or changes of public telephones or public toll stations.

E. MOVE AND CHANGE CHARGES

1. Charges for changes in telephone equipment or wiring made at the initiative of the subscriber, except as otherwise provided in this section, are made in accordance with the following schedules:

	Business	Residence
a. Changes in style or type of telephone stations	\$ 6.50	\$ 5.00
b. Key System Stations	10.00	
c. Changes in other equipment & wiring	cost	cost
d. Change in color of telephone	5.00	5.00

2. Miscellaneous Equipment:

a. Extension bell - inside - small	\$ 2.00	2.00
b. Extension bell - inside - large	2.00	2.00
c. Extension bell - outside - large	3.00	3.00
d. Bell or howler and relay (110 AC)	5.00	5.00
e. Buzzer	2.00	2.00
f. Key switch (2 or 3 way)	2.00	2.00
g. Bell chime	2.00	2.00

3. Jacks and associated wiring, indoor:

a. Up to four conductor equipment, flush or non-flush, each:	7.50	7.50
b. Eight conductor equipment, each	15.00	
c. More than eight conductor equipment, each	Based on Cost -	

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . . . ALL .
 Section No. . 13 .
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MOVES AND CHANGES - - -

	<u>Business</u>	<u>Residence</u>
4. Jack and associated wiring, outdoor:		
a. Up to four conductor equipment, each: Including weatherproof housing	\$ 10.00	\$ 10.00
b. Mounting box installed by customer (Jack includes weatherproof cover)	5.00	5.00
c. Three conductor for movable premises	10.00	10.00
5. Jacks, indoor, flush type for pre-wired residence (Outlet box installed by Utility at customer's expense)		
One or more installed at same time:		
Initial, each		5.00
Additional, each		1.00

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
 1 || **West** Monroe St., Phoenix, Arizona

RESTORATION OF SERVICE

A. If the service furnished a subscriber is temporarily suspended for nonpayment of charges due or for any other violation of the regulations of the Telephone Company, as described under "Rules and Regulations Applying to Telephone Service," but the equipment is not removed from the subscriber's premises, such service is restored only upon payment ~~on~~ a restoration of a service charge. Such charges are in addition to any charges due for current service and facilities furnished up to the date of suspension of service.

B. Where an employee is dispatched to remove service because of non-payment, and the subscriber pays the employee the amount due, a charge equivalent to the **restoral** of service charge will apply.

C. In cases where the equipment has been removed from a subscriber's premises because of discontinuance of service for nonpayment of charges due or for any other violation of the regulations of the Telephone Company as described under "General Rules and Regulations Applying to Telephone Service," service is re-established only upon payment of the charges that would apply for a complete new installation for a new subscriber.

D. CHARGES

- | | |
|--|--------|
| 1. For business station restoral | \$6.50 |
| 2. For residence station restoral | 5.00 |

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

ARIZONA TELEPHONE COMPANY

Exchange **ALL** . . .
Section **No. 15** . . .
Sheet No. **1** . . .
Revision No. . . .
Supercedes **ORIG.** . . .

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

I. GENERAL

1. All rates and charges quoted in the Company's Tariff Schedule apply to telephone service and equipment furnished where plant facilities are in place or where construction or installation of facilities does not involve special types of outside construction, temporary construction, construction under unusual conditions or where facilities may be provided without exceeding the construction allowances specified herein. Customer payments for line extension charges are applied to applicants with abnormally long extension requirements to prevent unreasonable burdening of the general body of existing customers.
2. Under certain conditions as hereinafter set forth, an advance or contribution in aid of construction or installation charge and/or a termination charge may be assessed to cover all or part of the costs of establishing service in addition to the rates and charges applicable to the class of service furnished, as provided in the Tariff Schedule.
3. With approval of the Company, arrangements may be made for the payment of construction or installation charges in installments spread over a reasonable period, generally not to exceed one year. On termination of the service, all unpaid installments become due immediately.
4. With approval of the Company, a customer may furnish material, transportation, labor, board or lodging as all or part payment of a construction or installation charge in lieu of cash.
5. The ownership of any pole line, circuit or other facilities provided wholly or in part at the expense of an applicant under this tariff shall at all times be vested solely in the Company.
6. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The customer will be required to pay added costs involved where a different type of construction than that proposed by the Company is desired.
7. Base line as used in this tariff is defined as a pole line, buried wire or cable constructed along a public highway or such facilities constructed on private property serving two or more subscribers.

Approved for
in Commission

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Issued: June 30, 1982

Effective: July 1, 1982

By R. G. Nehring, President
2216 West Shangri La Road, Phoenix, Arizona 85029

ARIZONA TELEPHONE COMPANY

Revision No. 1

Exchange . ALL .
Section No. 15
Sheet No. 2
Supersedes . ORIG .

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

8. Entrance facility as used in this tariff is defined as a pole line, or buried wire or cable constructed from a point on a base line across private property for the purpose of serving one subscriber.
9. The construction charges and allowances specified herein are based on average conditions and will generally enable the Company to provide service to new customers at reasonable charges without adding burden to the general body of subscribers. In those cases where the cost of providing service and the anticipated revenues are such that the normal construction charges and allowances are not appropriate, charges and allowances based on the circumstances in each case may be applied.

II. CONSTRUCTION AGREEMENTS

A. General Requirements

1. Upon request by an applicant for service, the Company shall provide, without charge, a preliminary sketch and rough estimates of the cost of installation to be paid by said applicant.
2. Any applicant for service requesting the Company to prepare detailed plans, specifications, or cost estimates may be required to deposit with the Company an amount equal to the estimated cost of preparation. The Company shall, upon request, make available within ninety (90) days after receipt of the deposit referred to above, such plans, specifications, or cost estimates of the proposed construction. Where the applicant authorizes the Company to proceed with construction of the extension, the deposit shall be credited to the cost; otherwise the deposit shall be nonrefundable. If the extension is to include oversizing of facilities to be done at the Company's expense, appropriate details shall be set forth in the plans, specifications and cost estimates.
3. Where the Company requires an applicant to advance funds for construction, the Company shall furnish the applicant with a copy of the agreement or tariff prior to the applicant's acceptance.
4. All construction agreements requiring payment by the applicant shall be signed by each party.

Issued: June 30, 1982

Effective: July 1, 1982

By R. G. Nehring, President
2236 West Shangri La Road, Phoenix, Arizona 85029

ARIZONA TELEPHONE COMPANY

Exchange . ALL .
Section No. 15 .
Sheet No. 3 .
Revision No. 1
Supersedes . ORIG .

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

5. In the event the Company's actual cost of construction is less than the amount advanced by the customer under a construction agreement, the Company shall make a refund to the applicant within one hundred and twenty (120) days of service commencement.
6. The provisions of this Rule apply only to those applicants who in the Company's judgment will be permanent customers of the Company. Applications for temporary service shall be governed by the Commission's rules concerning temporary service applications.

B. Written Agreement Requirements

1. Each construction agreement shall, at a minimum, include the following information:
 - a. Name and address of applicant(s), proposed service address or location, description of requested service, description and sketch of the requested construction, a cost estimate to include materials, labor, and other costs as necessary, payment terms, a concise explanation of any refunding provisions, if applicable, Company's estimated start date and completion date for construction.
 - b. A summary of the results of the economic feasibility analysis performed by the Company to determine the amount of advance required from the applicant for the proposed construction.
2. Each applicant shall be provided with a copy of the construction agreement.

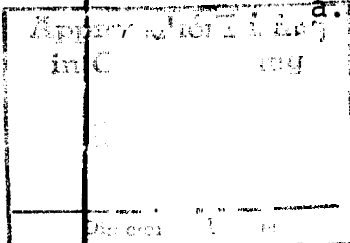
III. LINE EXTENSION CHARGES AND ALLOWANCES

1. Line extensions and additions in the existing zoned exchange areas:

CHARGES

- a. Additions to plant along existing exchange or toll telephone circuits of the Company, including poles and buried wire

No Charge



Issued: June 30, 1982

Effective: July 1, 1982

By R. G. Nehring, President
2236 West Shangri La Road, Phoenix, Arizona 85029

ARIZONA TELEPHONE COMPANY

Exchange . ALL .
Section No. 15 .
Sheet No. 4 .
Revision No. 1 . , Supercedes ORIG .

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

b. Extension to plant beyond existing exchange or toll circuits of the Company along public roads or on private property:

(1) Construction Allowance:

a. The Company's construction allowance is controlled by and are in accordance with the provisions of the long-term financing loan agreements with the Rural Electrification Administration (REA), United States Department of Agriculture, as presently existing and heretofore amended. In the event such allowance requirements are terminated by REA in the future, replacement tariffs shall be submitted to the Commission for approval.

b. The construction allowance shall apply to both line extensions from base line plant and extensions from entrance facilities.

(2) Plant extensions exceeding the construction allowance.

a. A charge shall be made to customers for all actual costs incurred by the Company in excess of the construction allowances provided for under paragraph III, 1, b, (1) above. The charges may be in the form of refundable advances or contributions in aid of construction, depending upon the circumstances of the project. Construction for residential subdivisions and mobile home parks are covered specifically under paragraph VI, 3 herein.

(3) All advances in aid of construction shall be non-interest bearing.

(4) The location of line extensions are determined by the Company and the distances are measured along the route so selected by the Company.

IV. GROUPING OF APPLICANTS

1. When construction is required to serve a new applicant, a survey is made of all prospects who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers making bona fide applications for service and the Company reserves the right to establish the limits of the project area.

2. All applicants are grouped in a single project when there is no more than one-half mile of construction between

Issued: June 30, 1982

Effective:

By R. G. Nehring, President
2236 West Shangri La Road, Phoenix, Arizona 85029

ARIZONA TELEPHONE COMPANY

Exchange . . . ALL
 Section No. . . 15
 Sheet No. . . 5
 Revision No. . . 1 . . . Supercedes . . . ORIG

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile. Two or more projects are combined, however, whenever this results in lower charges (or no increase in charges) for all of the applicants involved.

3. An applicant at any premises receives only a single base line extension allowance regardless of the number of services ordered at that premises.
4. Where an applicant orders service at more than one premises he is treated as being a separate applicant at each premises for purposes of this tariff.
5. If a new application for service from an extension, part of which has been paid for by other customers, is made within five years after completion of the extension, the cost of the extension will be computed on the basis of the additional applicant or applicants having been included with the original application and the new applicants will be charged accordingly. If the contribution required of such additional applicants is less than that of the original customers on the extensions, the difference will be refunded pro-rata to the original customers or to the current owners of the premises if a change in ownership has occurred. Any refunds shall be determined after the new applicant has become a permanent customer, which requires one (1) year of continuous service. An original customer may request an annual survey to determine if additional customers have been connected to that particular project.
6. No applicant shall be required to pay a higher charge than he would if the project were established for him alone. Any difference between this charge and the average charge for the group is absorbed by the Company.
7. In connection with entrance facilities, construction allowances are determined and construction charges assessed on an individual subscriber basis.

8. If after five (5) years from the Company's receipt of the advance it has not been totally refunded, it shall be considered a contribution in aid of construction and shall no longer be refundable.

Issued: June 30, 1982

Effective:

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ARIZONA TELEPHONE COMPANY

Exchange . ALL .
Section No. 15 .
Sheet No. 6 .
Revision No. 1 , Supersedes ORIG .

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

V. RIGHTS-OF-WAY CHARGES

Where applicants are so located that it is necessary to purchase right-of-way to furnish service, such applicants may be required to provide or pay the cost of providing such right-of-way in addition to any applicable construction charges.

VI. SPECIAL TYPES OF OUTSIDE CONSTRUCTION

1. Where a special type of construction is desired by an applicant, such as where underground construction is requested in locations where aerial construction would be regularly used, or where conditions imposed by the subscriber involve excessive costs, or where underground construction is legally required by ordinance, covenant, tract restriction or otherwise, the subscriber or subscribers served by such facilities or the tract developer shall be required to pay the difference between the cost of the underground or other special type of construction and the average cost of construction normally used by the Company under such existing conditions. Where soil conditions permit buried cable construction without unusual problems or costs to the Company, no extra charges will be made to the subscribers for initial construction of outside facilities except as provided elsewhere in this tariff.
2. Where by ordinance or other legal requirement existing aerial facilities are required to be relocated underground in an area where the Company would not, except for such ordinance or other legal requirement install its facilities underground, the Company may charge the cost of such relocation to the subscribers served by such relocated facilities, or others requiring such relocations.
3. Residential Subdivisions and Mobile Home Park Developments:
 - a. General - Such developments present unique construction costs to the Company because it requires providing facilities while the developer has utility trenches open and before any customers are on the site requesting service. The timing of when customers will be within the development requesting service is to a large extent under the control of the developer. The Company's other customers cannot be expected to subsidize or

Issued: June 30, 1982

Effective:

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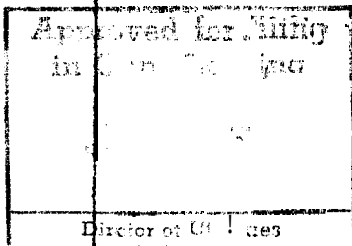
ARIZONA TELEPHONE COMPANY

Exchange . . . ALL
Section No. 15
Sheet No. 7
Revision No. 1 . . . Supersedes ORIG

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

absorb these costs of construction while the development is in the promotional stage.

- b. Advance Construction Charges - The Company shall cooperate in every way possible with the developer to minimize advance construction charges. The charges will be those actually incurred by the Company to provide facilities to all of the lots within the development and also pursuant to the line extension charges in this tariff but shall be refundable as set forth in paragraph c. below.
- c. Refunding of Advance Charges - the advance construction charges shall be refundable for a period of five (5) years following completion of construction, on a non-interest bearing basis. Refunding shall be on a pro-rata basis. Total advances paid by the developer shall be divided by the number of future lots or prospective future customers, as appropriate, to identify "refund unit" amounts. As permanent customers subscribe to service, a "refund unit" shall be paid to the developer for each of said permanent customers. A permanent customer is defined as one who continuously subscribes to service for a period of one (1) year. Service to a current owner of the premises will be included in the one (1) year period in the event of a change in ownership. The tabulation of "refund units" to the developer shall be made as of December 31 of each refund year.



VII. UNDERGROUND EXTENSION OF COMMUNICATION LINES

1. Extension of communication lines necessary to furnish permanent communication service to new residential buildings or mobile homes within a new or undeveloped subdivision and to residential development in which facilities for communication service have not been constructed for which applications are made by a developer shall be installed underground in accordance with the provisions set forth in this tariff and in accordance with applicable tariffs on file with this Commission except where it is not feasible from an engineering, operational or economic standpoint.

Issued: June 30, 1982

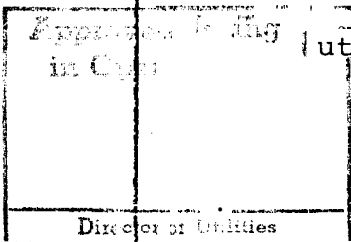
Effective:

ARIZONA TELEPHONE COMPANY

Exchange . 15 . . .
Section No. 8 . . .
Sheet No. . . .
Revision No. . . . Supercedes **ORIG**

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

2. Rights-of-way and easements
 - a. The Company shall construct or cause to be constructed and shall own, operate and maintain all underground communication feeder, distribution and service lines along public streets, roads and highways and on public lands and private property which the utility has the legal right to occupy.
 - b. Rights-of-way and easements suitable to the Company must be furnished by the developer at not cost to the Company and in reasonable time to meet service requirements. No underground communication facilities shall be installed by a Company until the final grades have been established and furnished to the Company. In addition, the easement strips, alleys and streets must be graded to within six (6) inches of final grade by the developer before the Company will commence construction. Such clearance and grading must be maintained by the developer during construction by the Company.
 - c. If, subsequent to construction, the clearance or grade is changed in such a way as to require relocation of the underground facilities, the cost of such relocation shall be borne by the developer or subsequent owners.
3. Installation of underground communication lines within subdivision and multiple occupancy residential developments:
 - a. The developer shall provide the trenching backfill (including any imported backfill required), compaction, repaving, and any earthwork required to install the underground communication system all in accordance with the reasonable specifications and schedules of other utilities in the same area when feasible. At its option, if the Company's cost therefore is equal to or less than that which the developer would otherwise have to bear, the Company may elect at the developer's expense to perform the activities necessary to fulfill the developer's responsibility hereunder.
 - b. The Company shall promptly inspect the trenching provided by the developer and allow for phased inspection of trenching. In all cases, the Company shall make every effort to expedite the inspection of developer provided trenching.



ssced: June 30, 1982

Effect i ve:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . ALL . .
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CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

- c. The Company shall install or cause to be installed underground communication lines and related equipment in accordance with the applicable provisions of the National Electrical Safety Code as heretofore or hereafter amended, with sufficient capacity and suitable materials which shall assure adequate and reasonable communication service in the foreseeable future.
 - d. When a developer is required to provide a trench for other underground utilities and services, the Company shall use such common trench as long as the Company's design layout, easement specification, routing and scheduling requirements can be met, unless otherwise agreed upon by the Company and developer in writing or as otherwise established by the Commission.
4. Special conditions
- a. When the application of any of the provisions of the Underground Extension Regulation appears to either party not to be feasible from an engineering, operational or economic standpoint, the Company or the developer may refer the matter to the Commission for a determination as to whether an exception to the underground policy expressed within the provisions of this Regulation is warranted. Interested third parties may present their views to the Commission in conjunction with such referrals.
 - b. Notwithstanding any provision of this Regulation to the contrary, the Company shall not construct overhead communication lines in any new subdivision or new multiple occupancy residential development to which the Regulation is applicable and which is contiguous to another subdivision or multiple occupancy residential development in which service is furnished underground without the approval of the Commission after a public hearing.

JIII. TEMPORARY CONSTRUCTION

Where temporary construction is necessary to provide service, the applicant will be required to pay a construction charge equal to the estimated net cost of installing and removing the temporary construction.

Approved for Filing
in the Office of the
Attorney General

Issued: June 30, 1982

Effective: . . .

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Revision No. 1

Exchange ALL
Section No. 15
Sheet No. 10
Supersedes ORIG.

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

IX. CONSTRUCTION UNDER UNUSUAL CONDITIONS - NONAPPLICABILITY

Construction required to provide service on a seasonal basis, or to provide foreign exchange service, or to meet other than normal communications service, will be subject to construction charges equal to all or a portion of the cost of such construction, the amount depending upon the circumstances in each case.

X. REGRADES IN RURAL AREAS

Generally, construction charges will not apply for the addition of circuits or facilities required to provide better grades of service in rural areas where facilities are in place. In unusual cases, where requested by the customer and where the cost of providing such facilities is excessive in relation to the anticipated revenue, construction charges may be applied, based on the circumstances in each case.

XI. SPECIAL ASSEMBLIES, FACILITIES AND FINISHES OF EQUIPMENT

Construction or installation charges in connection with special assemblies, special facilities, and special finishes of equipment will be based on the costs involved in each individual case.

XII. CONTRACT PERIODS

Buried Cable and Pole Line Extensions Initial Contract Period

More than one pole or a buried cable run, not exceeding 800 feet

One Year

Over 800 feet, but not to exceed ½ route miles

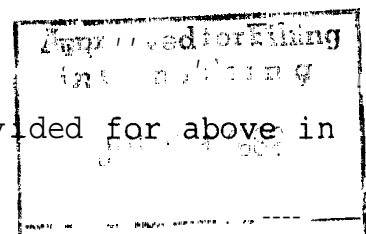
Three Years

Over one-half mile and residential subdivisions and mobile home parks

Five Years

XIII. SAVING CLAUSE

Arrangements may be made, other than as provided for above in this schedule, in the following cases:



Issued: June 30, 1982

Effective:

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ARIZONA TELEPHONE COMPANY

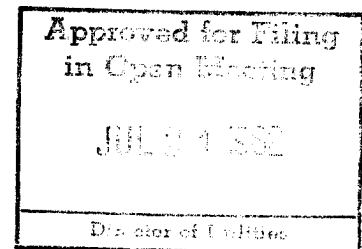
Exchange . ALL . . .
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Revision No. .1. , Supersedes ORIG.

CONSTRUCTION AGREEMENTS AND CONSTRUCTION CHARGES AND ALLOWANCES

1. Where the applicant requests a particular type of construction or a specific route for extensions to meet the applicant's special requirements and where the construction or route so requested differs from the normal standards of the Company and is not required by law.
2. Line extensions involving underground crossings of railroads, highways or power lines, or other unusual natural or man-made obstacles.
3. Any other line extensions involving unusual or disproportionately large construction expenditures as compared to the usual line extensions, including multi-pair off-premise cable systems to serve a customers key system or **PABX**.

XIV. DISPUTES

In case of disagreement or dispute regarding the application of any provision of this rule, or in circumstances where the application of this rule appears unfeasible or unjust to either party, the Company, applicant, or third parties may refer the matter to the Arizona Corporation Commission for a determination of the dispute and/or as to whether an exception to the underground policy is warranted.



Issued: June 30, 1982

Effective:

By R. G. Nehring, President
2236 West Shangri La Road, Phoenix, Arizona 85029

BRIDGED SERVICE**GENERAL**

1. Where a subscriber wishes to contract for two main stations at two separate locations in the same exchange area, but also wishes to be able to answer calls for one station or either station at the other location, the arrangements described below are provided subject to the availability of the facilities necessary to furnish satisfactory service.
2. Combined main station service may be employed where one station is at a business location and the other is at a residence or where both stations are at either business or residence locations. However, such an arrangement is permitted only on the premises of the same subscriber or where the subscriber at the residence location is associated in business with or is an employee of the subscriber at the business location.
3. In any arrangement for combined main station service, each station is assigned its own telephone number.

B. EQUIPMENT ARRANGEMENTS

1. One type of combined main station service is available as follows:
The bells at both stations will ring when either station is called.

C. RATES

1. The rate for individual line business service applies for the business station and the rate for individual line residence applies for the residence station where 2 cable pairs are used. Where the same cable pair is used the 2 party line business rate and 2 party line residence rate applies.

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 17
First Revised Sheet 1
Cancels Original Sheet 1

FIRE REPORTING SYSTEM

A. GENERAL

1. Group alerting and dispatching telephone service is available to volunteer fire departments, military bases, airports, industrial plants, and other organizations who have a requirement for making simultaneous emergency calls to a fixed group or groups of exchange telephones.
2. The service is furnished only in dial central office areas. The equipment is designed for calling individual line services.
3. A maximum of 20 individual lines per group with any one central office area may be connected for the group alerting service.
4. The subscriber releases, indemnifies and holds harmless the telephone company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the subscriber or by any other party of person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation failure to operate, maintenance, removal, presence, conditions, location or use of equipment or facilities associated with this service.

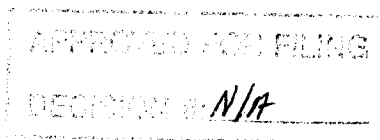
B. RATES AND CHARGES

	Monthly Rate	Installation <u>Charge</u>	5 yr. Basic Termination <u>Charge*</u>	
1. Group calling common control equipment 20 exchange line maximum, ea.	\$10.50	\$20.00	\$800.00	(I)
2. Line equipment for terminating exchange lines, ea.	\$6.13			(I)
3. Calling telephone set, ea.	Regular rates and charges for private line telephone set			

*The basic termination charge reduces 1/60 for each month the monthly rate is collected.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

FIRE REPORTING SYSTEM

4. Line connections and rearrangements

Installation
Charge

Connections or any rearrangements of
exchange lines subsequent to installa-
tion of exchange line terminating
equipment

First line	\$10.00
Additional lines connected or rearranged at the same time, ea.	1.00

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 18
Second Revised Sheet 1
Cancels First Revised Sheet 1

INTRA COMPANY PRIVATE LINE SERVICES

- A. The rates, rules, and regulations, in Section 7, of the Arizona Telephone Company's Intrastate Access tariff shall also apply for Private Line Services.

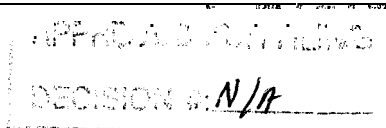
Arizona Telephone Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Arizona Telephone Company, subject to the jurisdiction of the Arizona Corporation Commission as it applies.

(N)

(N)

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

FARM AND RANCH INTERPHONE

C. RATES (Cont'd)

	<u>Install. Charge</u>	<u>Move or Change Charge</u>	<u>Per Month</u>
Common Equipment and Telephone operating features (Includes 1 outdoor loud- speaker/microphone and the following inter-phone features for 2 telephones: push-to- talk, two line pickup, hold and associated indoor type loudspeaker/microphone)	\$ 25.00 *	\$ 12.50 "	\$ 11.50
Inter-phone features for each ad- ditional telephone: push-to- talk, two line pickup, hold and associated indoor type loudspeaker/microphone	*	*	1.50
Additional indoor type loud- speaker/microphone	5.00 "	5.00 **	1.25
Additional outdoor type loud- speaker/microphone	5.00 **	5.00 **	2.00

The above rates include installations involving one central office line where each loudspeaker/microphone and extension telephone is located within 300 feet airline distance from the common equipment (normally the main station location). For telephone and/or loudspeaker/microphones located beyond this distance the following line mileage charges apply for each additional 300 feet (airline distance) or fraction thereof:

Equipped extension telephones	<u>Per Month</u>
Loudspeaker/microphone, outdoor type, ea.	\$2.00 .50

*Regular service connection, move or change apply to each telephone connected to the system.

**Does not apply when installed with basic service.

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 19
First Revised Sheet 1
Cancels Original Sheet 1

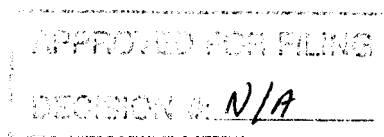
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ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY

Arizona

Section 19

First Revised Sheet 2

Cancels Original Sheet 2

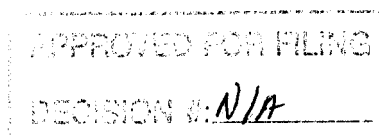
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ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

ARIZONA
TELEPHONE
COMPANY

EXCHANGE
SECTION NO. 20
SHEET NO. 1
REVISION NO. 2 SUPERSEDES 1

ORIGINAL

FOREIGN EXCHANGE SERVICE

A. GENERAL

1. Foreign exchange service furnishes dial tone to a subscriber from an exchange other than the exchange from which he is normally served or where the subscriber is located outside an exchange in unassigned territory. T
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2. Foreign exchange service is not in accord with the normal plan of furnishing telephone service. Such service is provided at the rates shown herein where facilities are available or can readily be made available without unusual cost. Where foreign exchange service is furnished at remote or isolated locations or where unusual costs are involved, additional installation, construction and/or monthly charges may apply, depending on the circumstances in the individual case.
3. The regulations and rates contained herein apply to foreign exchange service where (1) the normal and foreign exchange areas are contiguous, (2) the normal and foreign exchange areas are non-contiguous and (3) the service is furnished in unassigned territory.
4. Foreign exchange service is furnished:
 - a. Between contiguous exchanges and at locations in unassigned territory immediately adjacent to the serving exchange where the service may be provided by existing facilities or by the normal extension of exchange plant as follows:
 - (1) Business or residence individual line and rural main station service.
 - (2) Private branch exchange system trunks. T
 - (3) Extension or private branch exchange station lines.
 - b. Between non-contiguous exchanges and at locations in unassigned territory not immediately adjacent to the serving exchange as follows:
 - (1) Service is furnished only in connection with individual lines for business or residence main station service or private branch exchange system trunks. T

APPROVED FOR FILING
IN COMPLIANCE WITH
DECISION #: 58249

ISSUED: April 22, 1993

EFFECTIVE: April 7, 1993

BY: R. G. Nehring, President

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 20
Third Revised Sheet 2
Cancels Second Revised Sheet 2

FOREIGN EXCHANGE SERVICE

5. Foreign exchange service is furnished subject to the same conditions as to the use of the service as apply in connection with other classes of exchange service.
6. The local service area, local message charges and message toll charges of the serving (foreign) exchange apply to foreign exchange services.
7. Main stations or private branch exchange systems connected for foreign exchange service will be listed in the directory of the exchange from which the subscriber is serviced. Listings in other directories will be furnished at the regular rates for foreign listings.
8. Foreign exchange service is not furnished in connection with paystations services. (T)
9. Foreign exchange services are furnished at the regular rates of the serving exchange for the class of service furnished plus a foreign exchange mileage charge specified below.
 - a. Where a foreign exchange service is integrated with a customer's local exchange service, as part of a private branch exchange, key telephone or key equipment system, foreign exchange rates and charges apply only to the foreign exchange trunk or main station line services. Charges for extension stations or private branch exchange stations in such cases will be those of the normal exchange.

B. FOREIGN EXCHANGE MILEAGE CHARGES

1. Between contiguous exchanges and at locations in unassigned territory as specified in A.4.a preceding.

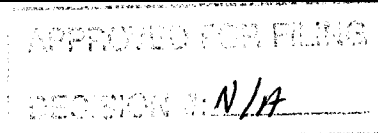
<u>BUSINESS AND RESIDENCE</u>	<u>MONTHLY CHARGES</u>	
	Individual* Line	Rural Line
Each $\frac{1}{4}$ mile or fraction thereof	1.75	0.35

(I)

*Applicable for each individual line, private branch exchange trunk, extension station line and private branch exchange station line.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY
Arizona

Section 20
Second Revised Sheet 3
Cancels First Revised Sheet 3

FOREIGN EXCHANGE SERVICE

2. Between non-contiguous exchanges and where services are furnished at locations in unassigned territory in toll areas where facilities are available or can be made available without unusual cost.

MONTHLY CHARGE

<u>BUSINESS AND RESIDENCE</u>	Individual* Line	
Per airline mile or fraction thereof	7.00	(l)

*Applicable for each individual line, private branch exchange trunk, extension station line and private exchange station line.

C. APPLICATION OF MILEAGE CHARGES

1. Between contiguous exchanges and at locations in unassigned territory as specified in A.4.a.

- a. Individual lines and private branch exchange trunk lines.

Foreign exchange line mileage charges apply to the airline distance from the main station or private branch exchange system to the nearest point on the boundary of the serving (foreign) exchange.

- b. Extension station lines and private branch exchange station lines.

- (1) Where only one extension or private branch exchange station is served by a line from a main station or private branch exchange system located in a different exchange area, foreign exchange line mileage charges are applied to the airline distance from the extension or private branch exchange station to the nearest point on the exchange area boundary of the exchange in which the main station or private branch exchange system is located, plus extension line mileage charge applied from this point to the main station or private branch exchange system as specified in the Off Premise Extension section of this General Exchange Tariff.

- (2) Where more than one extension or private branch exchange station is served by the same foreign exchange line, foreign exchange line mileage charges will apply to the airline distance from the last station on the line by way of each intermediate station.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President

APPROVED FOR FILING

DECISION #: N/A

EFFECTIVE: 5-1-98

GENERAL EXCHANGE TARIFF

ARIZONA TELEPHONE COMPANY.
Arizona

Section 20
Third Revised Sheet 4
Cancels Second Revised Sheet 4

FOREIGN EXCHANGE SERVICE

c. Rural Lines

- (1) The foreign exchange line mileage charge will apply to the distance measured airline from the main station to the nearest point on the boundary of the serving exchange and is in addition to the rural line rate applicable at that point.
- (2) Between non-contiguous exchanges and locations in unassigned territory in toll areas.

Foreign exchange mileage charges apply to the airline distance between the rate center points of the serving exchange (or metropolitan zone) and the normal exchange in which the main station or private branch exchange system is located, measured on a standard Rand-McNally map of the State. Extra exchange line mileage charges as specified in the Off Premises Exchange section of this General Exchange Tariff apply where the main station or private branch exchange system is located outside the base rate area of the exchange in which the service is located.

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NOTE: Where the main station or private branch exchange system is located in an unassigned territory, its location will be considered to be the rate point of the normal exchange.

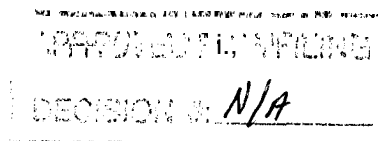
3. Where foreign exchange service is extended to a connecting Company subscriber, or where a subscriber requests foreign exchange service to be extended from a connecting company exchange to the exchange from which he is served, the following supplemental charge shall apply in addition to other applicable charges contained in this tariff for all types of foreign exchange service, be it trunk, main station or off premises extensions.

Incremental Rate:

A charge of \$5.00 per month for each \$0.50 of toll message charges normally paid between the rate points of the local and foreign exchange involved, said toll message charges to be on the basis of established rates for a three (3) minute sent paid, day station call.

ISSUED: April 2, 1998

BY: Lou E. Reilly, President



EFFECTIVE: 5-1-98

MESSAGE TOLL TELEPHONE SERVICE

A. Concurrence in regulations and charges of Mountain States Telephone and Telegraph Company.

1. The Utility concurs in the rates, rules and regulations governing intrastate and interstate communications as filed by the Mountain States Telephone and Telegraph Company.
2. The Utility extends this concurrence to any and all changes which may be made subsequent to this date by the Mountain States Telephone and Telegraph Company.
3. The Utility hereby expressly reserves the right to cancel and make void this statement of concurrence at any such time as it appears that such cancellation is to the best interest of the Utility.

B. Exceptions to basic mileage schedule.

1. Special rates not based upon the basic mileage schedule used by Mountain States Telephone and Telegraph Company are filed with the local exchange tariff for each exchange having such special rates.

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

ARIZONA
TELEPHONE
COMPANY

Revision No. 2

Exchange ALL
Section No. 22
Sheet No. 1
Supercedes 1

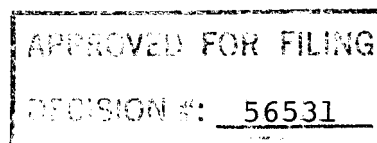
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ORIGINAL

ISSUED : MAY 24 1989

EFFECTIVE : August 24, 1989

BY: R. G. NEHRING
PRESIDENT



ARIZONA TELEPHONE COMPANY

Exchange . . All. .

Section No. 22. .

Sheet No. . 2. .

Revision No. . . . Supersedes Orig. .

SALE OF TELEPHONE SETS (continued)

IN-PLACE AND IN-STOCK SALES (continued)

A. Rates (continued)

2. In-Place Discounted Telephone Sets:

	<u>Sales Price</u>	<u>3 Month Installment</u>
Standard Rotary, Desk or Wall		
Period of Up to Five (5) Years	\$19.50	\$ 6.50
Five (5) Years or More	\$15.00	\$ 5.00
Trimline or Princess, Desk or		
Period of Up to Five (5) Years	\$27.30	\$ 9.10
Five (5) Years or More	\$21.00	\$ 7.00
3. Decorator and Miscellaneous sets	Same discount basis	
and ancillary equipment sold	as for regular	
in-place	telephone sets.	

NOTE: The above prices are for equipment associated with residence and simple business service.

B. General Conditions

1. Payment for in-place/in-stock telephone sets may be made at the time of purchase with either credit card, check or cash, or, if the customer desires, he may charge his purchase of telephone sets to his telephone bill. If the customer elects to charge his sets to his telephone bill, those charges become due and payable in accordance with the appropriate tariff rules. Payments for the above equipment may be spread out over a three month period for those customers with a good credit history.

2. Telephone sets not returned:

a. Those customers who continue to lease their equipment and who do not return such equipment at the time of partial or complete discontinuance of service to a location designated by the company either by mail or in person, will be charged an unrecovered telephone equipment

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Effective: **FEB 2' 3 1984**

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ARIZONA TELEPHONE COMPANY

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SALE OF TELEPHONE SETS (continued)

IN-PLACE AND IN-STOCK SALES (continued)

B. General Conditions (continued)

charge equal to the discounted in-place sales purchase price.

- b. Those customers purchasing their equipment on the installment payment option are required to pay any remaining balance at the time of discontinuance of service.

3. Customer purchases of either in-place/in-stock ancillary equipment must pay cash for their purchase at the time of sale. Purchase arrangements for business systems will be based on individual negotiations with the customer.
4. If the equipment purchased is other than "in-place", the purchaser must bear all delivery costs.
5. For all equipment sold, maintenance and repair responsibilities pass to the purchaser when payment is rendered; unless the purchase is charged to his telephone bill, in which case it will begin on the effective date of the billing order. Equipment sold with a warranty is handled in accordance with the guidelines in C.
6. No refund will be made on any equipment sold in-place, however, the company will repair or replace the equipment under warranty.
7. Telephone sets and ancillary equipment connected to business **systems** are considered part of that system and are administered accordingly.
8. Telephone sets sold in-place/in-stock must be returned in person or mailed to a point designated by the company to receive warranty or maintenance service. Sets will not be serviced at the customer's premises. The company will not be responsible for the customer's expenses associated with delivery and return of the set to the repair location.

Issued: Original

Effective: FEB 23 1984

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . . . All
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SALE OF TELEPHONE SETS (continued)

IN-PLACE AND IN-STOCK SALES (continued)

B. General Conditions (continued)

9. Sales price adjustment
 - a. The company shall have the right to adjust the sales price based upon the changing values of the market and for sales promotion purposes.
10. The company does not guarantee that purchased equipment will be compatible with party line, coin, key, PBX, **centrex** or private line service, except for the current service being provided by in-place sets and equipment.
11. Equipment purchased for use with multi-party service may require modification to be compatible with the network. Such modifications will be at the expense of the customer. Certain equipment may not be modifiable.

C. WARRANTY

1. Telephone sets and ancillary equipment are sold with a 30-day limited warranty to repair or replace. No refund provisions will apply.
2. Business systems sold in-place/in-stock carry a 30-day limited warranty period. No refund provisions will apply.
3. Warranty provisions
 - a. The warranty does not cover defects and malfunctions resulting from accidents, alterations, failure to follow instructions, misuse, fire, flood, and acts of God.
 - b. What the company will not do
 1. The company which sold the equipment will not pay mailing or shipping costs.

Issued: Original

Effective: FEB 23 1964

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . . . All . .
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SALE OF TELEPHONE SETS (continued)

IN-PLACE AND IN-STOCK SALES (continued)

C. Warranty (continued)

2. Neither the manufacturer nor the company which sold the telephone equipment will pay for loss of time, inconvenience, loss of use of the telephone equipment, or any other incidental damages.
3. Neither the manufacturer nor the company which sold the telephone equipment will pay for property damage or personal injury caused by this telephone equipment or its' failure to work or any other consequential damages.
4. Neither the manufacturer nor the company which sold the telephone equipment will be responsible for any implied warranties including those of fitness for a particular purpose and merchantability for more than thirty (30) days from the date of purchase.
5. This warranty sets forth all the responsibilities of the manufacturer and the company regarding this telephone equipment. This warranty is **the only one on the telephone equipment** sold in-place, and there are no other express warranties from the manufacturer. There are no other express warranties from the company.
4. Telephone and equipment from stock may have been refurbished.
5. Upon expiration of warranties, no maintenance for basic telephones and other equipment sold from stock under this schedule may be available from the company except at the company's option.

Issued: Original

Effective: FEB 23 1984

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SALE OF TELEPHONE SETS (continued)

IN-PLACE AND IN-STOCK SALES (continued)

C. Warranty (continued)

6. Repair of equipment

- a. The company may be unable to repair equipment covered under warranty if, in the opinion of the company, such equipment is not reasonably repairable. Nonrepairable equipment will be exchanged for similar equipment available from stock.
- b. If the telephone company repairs the customer's telephone equipment, reconditioned replacement parts or materials may be used. If the company chooses to replace the telephone equipment, reconditioned equipment of an equivalent type may be used as replacements.

D. BUSINESS SYSTEM SALES/COMPLEX SERVICE

Business systems will be priced based upon individual negotiations with the customer.

Issued: Original

Effective: FEB 23 1964

By R. G. Nehring, President
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Issued: ORIGINAL Effective:

By R. G. Nehring, President
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ARIZONA TELEPHONE COMPANY

Exchange . . . All.
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Sheet No. . . 1*
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CUSTOMER OWNED AND MAINTAINED EQUIPMENT

TRIP CHARGE

APPLICABILITY

Trip charges applicable to facilities of customers using **customer-owned** and maintained (provided) equipment, inside wiring or other facilities. Inside wiring is identified as that facility from the outside protector to the telephone set or sets and jacks. Trip charges will begin and terminate portal to portal for the **repair-person** from the time of dispatch to the time of his return.

A. RATES

1. When a premises visit is required during normal working hours as a result of trouble caused by customer-owned facilities, the charge billed will be at the company's regular loaded hourly maintenance rate as determined by the time of dispatch to and return from the customer's premises. A one-hour minimum charge will apply with time over the minimum being computed to the nearest one-half hour increment.
2. When a premises trip is required during other than regular working hours, such as nights, Sundays or holidays, as a result of trouble caused by customer-provided equipment, the charge billed will be at the company's loaded hourly maintenance overtime rate. A two-hour minimum will apply with time over minimum being computed to the nearest one-half hour increment.
3. Charges will begin and terminate from the time of departure from the nearest available maintenance personnel's permanent headquarters and his return thereto.
4. When a **testman** is called upon to travel to the central office as a result of a trouble complaint under 1 or 2 above, and the trouble is determined to be caused by the customer-owned facilities, the charges under said sections shall apply.
5. Travel time and charges will be shared with other customers and/or the company when and if trips can be scheduled to combine various tasks.

Issued: Original

Effective:

FEB 23 1984

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ARIZONA TELEPHONE COMPANY

Exchange . . . All
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CUSTOMER OWNED AND MAINTAINED EQUIPMENT (continued)

TRIP CHARGE (continued)

B. CONDITIONS

The following procedures will apply when the company becomes aware of a trouble condition:

1. The company will first endeavor to identify and clear the trouble at the central office, without a visit to the customer's premises.
2. If the location of the trouble cannot be determined as shown in 1. above, the company will endeavor to contact the customer by telephone. If the customer is so contacted, the company will request the customer to disconnect the customer-provided equipment or facilities in order to determine the location of the trouble condition. If disconnection of the customer-provided equipment or facilities does not clear the trouble and a visit to the customer's premises is necessary, no visit charge will apply.
3. If the customer does not or cannot disconnect the customer-provided equipment or facilities from the line, the company will initiate a premises visit to establish the location of the trouble. If the source of the trouble is determined to be located in customer-provided equipment or facilities, the appropriate trip charge will apply.
4. If a customer cannot be contacted by telephone, the company may at its option temporarily disconnect the customer's service until the customer can be contacted and the trouble source determined. At such time the procedures as set forth under 2 and 3 above may apply.
5. Upon contact, the customer may request the company to defer its visit until the customer has his customer-provided equipment or facilities tested, in which case, circumstances permitting, the company will delay its visit for a reasonable time.

Issue: Original

Effective: FEB 23 1984

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ARIZONA TELEPHONE COMPANY

Exchange . . . All.
Section No. . . 23.
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CUSTOMER OWNED AND MAINTAINED EQUIPMENT (continued)

TRIP CHARGE (continued)

B. Conditions (continued)

6. If the customer asks the company to defer its visit in accordance to 5 above, and does not disconnect his equipment, repair, or cause to be repaired his equipment, or consent to a visit by the company within a reasonable time, the company has the right to take such action necessary for the protection of its facilities and shall immediately inform the customer of such action.

C. PARTY LINE SERVICE CONDITIONS:

1. Multi-party line customers who provide their own facilities are responsible for providing equipment compatible to their ringing frequency position and toll identification code on the party line as assigned by the company. In addition, they will be responsible for changes in their equipment due to regrades in service or changes in service required by the company in the normal course of conducting its business.
2. Multi-party line customers who contact the company prior to purchasing premises equipment will be advised of what their ringer frequency on the line is and also whether special wiring of the telephone set is required for toll identification.
3. Customers who provide premise equipment that interferes with the service of others on the party line will be required, upon verification and notification by the company, to take immediate corrective action or have their service disconnected. If a company repairman is dispatched and determines customer facilities are causing the trouble, appropriate trip charges will be applicable.
4. In order to assist those customers with non-compatible party line equipment, the company will provide equipment and labor to make the customer's equipment compatible, providing such equipment is available from its regular suppliers. Customers requesting this company service

Issued: Original

Effective: FEB 23 1964

By R. G. Nehring, President
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CUSTOMER OWNED AND MAINTAINED EQUIPMENT (continued)

TRIP CHARGE (continued)

C. Party Line Service Conditions (continued)

assistance will be assessed a charge for all equipment used, plus the company's loaded hourly labor rate for hours required to modify and test the customer's equipment. Such hours will be measured in one-half hour increments with a minimum one (1) hour charge applying to each request.

D. CLARIFICATION OF CHARGES

Trip charges described herein are in addition to all other charges billed to the customer by the company as provided for in the tariff schedules of the company, and are not for the repair of customer-provided equipment. Repair of customer-owned and provided equipment and facilities shall be at the option of the company at appropriate additional charges.

Issued: Original

Effective: FEB 23 1984

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Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

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Issued:

Effective:

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DEFINITIONS, GENERAL RULES AND REGULATIONS

A. BASE RATE AREA

That portion of an exchange area surrounding and including the central office or offices or exchange rate center, within which urban classes of exchange service are offered without extra mileage charges.

This area may be described in one of the following manners:

1. As the village or city corporate limits.
2. As the **village** or city corporate limits as of a given date.
3. By means of a map specifically identifying the area.

B. CIRCUIT

The term applied to a channel used for the transmission of electrical energy in the furnishing of telephone service.

C. CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

D. CONVENIENCE SYSTEMS

An arrangement of wiring incorporating keys or buttons whereby various combinations of main and extension stations on one or more lines provide the subscriber added service convenience such as intercommunication between stations, hold, pickup, cut-off and signaling features. Stations connected should ordinarily be located in the same building. Only under special conditions shall stations be located in different buildings and in such instance mileage charges will apply.

E. EXCHANGE

A basic unit for the administration of communication service in a specified area, called the exchange area, which usually embraces a city, town, or village and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

F. EXCHANGE AREA

The territory served by an exchange.

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G. EXCHANGE SERVICE

The service of furnishing facilities for telephone communication within a local service area, in accordance with the regulations and charges specified in the Local Exchange and General Exchange Tariffs. Exchange service includes the furnishing of the local facilities required to establish and maintain connection between an exchange station and the toll plant in connection with toll calls.

H. EXTENSION STATION -- (See Telephone Station)

I. INDIVIDUAL LINE

A central office line designed for the connection of only one main station (not a private branch exchange trunk line).

J. INSTALLATION CHARGE

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection and other applicable charges for service or equipment.

K. LOCAL MESSAGE

A communication between a calling station and any other station within the local service area of the calling station.

L. LOCAL SERVICE - - (Same as Exchange Service)

M. LOCAL SERVICE AREA

The area throughout which communication service is rendered to a calling station without the application of toll charges.

N. MAIN STATION - - (See Telephone Station)

O. PARTY LINE

A central office line designed for the connection of more than one main station.

P. PREMISES

The building, portion or portions of a building, used and occupied at one time by the subscriber in the conduct of his business or as a residence. Where floor space in adjoining buildings is made

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continuous in extent at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the subscriber who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Q. PRIVATE BRANCH EXCHANGE SYSTEM

A private branch exchange system is an arrangement of equipment, contracted for by a subscriber, consisting of switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephone intercommunication between these stations, and also communication with the general exchange system.

1. Hereafter throughout this General Tariff, the commonly used abbreviation "P B.X." will be substituted for the Private Branch Exchange.
 - a. P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.
 - b. P.B.X. Station: Any station (including the operating set or sets) connected directly or indirectly with a P.B.X. system.
 - c. Battery Power: Power furnished for talking and for operating lamp or visual signals and relays.
 - d. Ringing Current: Current furnished by means of a circuit from a central office or other source of supply, to enable the P.B.X. operator to signal the P.B.X. stations or connecting P.B.X. systems without the use of a hand generator.

R. RURAL LINE SERVICE

A type of multi-party line service furnished to subscribers in certain sections outside the base rate area but within the exchange area.

S. SERVICE STATION - - (See Telephone Station)

T. SUBSCRIBER

The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Issued: ORIGINAL

Effective:

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U. SWITCHBOARD

Switchboards are classified as follows:

1. Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of stations and trunks lines is established by means of cords equipped with plugs.
 - a. Multiple Cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.
 - b. Non-Multiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance or jack termination.
2. Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys; interconnection of stations and of stations and trunk lines is established by means of keys.

V. TELEPHONE STATION

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting and receiving of telephone messages.

1. Company Stations: A station owned by the Telephone Company, receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.
 - a. Main Station: A Company station directly connected by means ~~of an individual line or party line circuit~~, or by a toll circuit (foreign exchange) with a central office or toll operating unit, including the following:
 - b. Toll Station: A company station installed for the convenience of the public or of a subscriber in a locality where the telephone company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over telephone company lines.

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c. Toll Terminal: A company station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office. (Also known as Long Distance Terminal).

d. Extension Stations: Extension stations may be provided in connection with all classes of subscriber main station service except public pay stations. Off-premise business extensions, except semi-public pay station extensions, will be installed in a residence upon application of appropriate charges provided there is a residence main station maintained at the off-premise location.

Extension stations will not be furnished when in the judgment of the company, such stations will interfere with satisfactory operation of the line.

Extension stations furnished off of semi-public pay station extensions will not be equipped with dials.

Separate telephone numbers or other distinctive designations are not permitted on extension stations, nor is code ringing permitted, nor shall separate directory listings be provided.

e. Private Branch Exchange Stations Any company station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

2. Service Stations One of a group of stations which, under arrangements made by the service station subscribers in joint association, receive service from a telephone company central office over facilities provided in part by such subscribers and in part by the telephone company.

W. TOLL MESSAGE

A message from a calling station to a station located in a different local service area for which a message charge applies.

X. ZONE

A portion of the exchange service area wherein graded service, including individual line service is offered without additional mileage charges. The extent of the various zones are set forth on exchange maps filed in the Utility Tariffs and special rates for individual zones are similarly filed in the tariffs.

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Effective:

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DEFINITIONS, GENERAL RULES AND REGULATIONS

A. SCOPE

The rules and regulations specified herein apply to telephone service and to any equipment and facilities associated therewith furnished by the telephone company, and are in addition to the rules and regulations contained in the general exchange tariffs or in the local exchange tariffs.

B. ADVANCE PAYMENTS

An applicant for service who has no account with the telephone company, or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed in an amount equal to the charges for one month's local service and equipment plus the service connection, installation or construction charges that may be applicable, plus estimated bills for two months' toll service. (Also refer to DEPOSITS this section.)

C. ALLOWANCE FOR FAILURE OF SERVICE

The telephone company does not guarantee uninterrupted working of its lines and equipment. In case service is interrupted otherwise than by the negligence or wilful act of the subscriber, an adjustment will be made in the amount of charges for such of the service, equipment, and facilities furnished as are rendered useless or inoperative. The adjustment shall apply to the period the interruption continues beyond twenty four (24) hours, where such interruption has been confirmed by the telephone company, either by its own investigation or upon notice from the subscriber. No other liability shall in any case attach to the telephone company.

D. APPLICATIONS FOR SERVICE

Applications for service shall constitute a contract when accepted in writing by the company or upon the establishment of service. The initial minimum period for which charges shall apply will be one month or more as otherwise may be specified elsewhere in the tariffs of the company. An applicant who has no account with the telephone company, or whose financial responsibility is not a matter of common knowledge, may be required to make an advance **payment** at the time application is made. An applicant may also be required to make a deposit in an amount deemed sufficient by the telephone company to protect it from unpaid bills.

E. APPLICATION OF BUSINESS AND RESIDENCE RATES

Determination as to whether subscriber's service should be classified

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as business or residence will be based on the character of use to be made of the service. The practice of advertising a telephone number in newspapers, business cards or on trucks shall be a contributing but not an exclusive factor in determining the classification of service.

Rates for business service apply where the primary or dominant use of the service is for business, occupational or administrative purposes.

Rates for residence service apply where the primary or dominant use is of a social or domestic nature and other use, if any, is merely incidental.

When it is determined that a customer to residence service is using the service in such a manner that it should be classified and charged for as business service under the above provisions, the telephone company will discontinue the service of such customer in the event he refuses to permit his service to be classified as business service and pay the applicable business rates.

F. BILLING RULE

Local service charges are billed one month in advance. Charges for toll calls are billed one month in arrears.

Subscriber bills are due and payable when presented. If the bill is unpaid twenty (20) days after the date of the bill, service will be subject to disconnection upon five (5) ~~days~~ written notice.

G. CARE OF EQUIPMENT

The telephone equipment, apparatus and lines furnished shall be carefully used and cared for by the subscriber and shall be surrendered to the telephone company upon termination of the subscriber's right of use in as good condition as when received, ordinary wear and tear alone excepted. All ordinary expense of maintenance and repair, unless otherwise specified in the telephone company's tariffs or in the contract for the use of the equipment, will be borne by the telephone company. In case of damage to, or destruction of, any of the said equipment, due to negligence of the subscriber, the subscriber shall pay either the cost of replacing the equipment or the cost of restoring the equipment to its original condition.

H. DEFACEMENT OF PREMISES

No liability shall attach to the telephone company by reason of any defacement or damage to the subscriber's premises resulting

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Effective:

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from placing the company's instruments, apparatus, and associated wiring on such premises, or by the removal thereof when such defacement or damage is not the result of negligence on the part of the company or its employees.

I. DEFAULT OF PAYMENT OR OTHER VIOLATION OR REGULATIONS

Charges for exchange service and facilities are due in advance. Charges for toll and long distance service are due when the bill for such service is rendered. All bills are payable at the telephone company's business office or collection agency. Failure to receive a bill does not exempt the subscriber from prompt payment of his account. The subscriber is held responsible for all charges for exchange service and facilities furnished at his request and for all toll and long distance service furnished at his station or stations, including charges for toll messages received at his station or stations on which the charges have been reversed.

In the event of default of payment of any sum due for exchange service, the use of foul or profane language, the **impersonation** of any other person with fraudulent intent, listening in on party line conversations, or any other violation of the telephone company's regulations, the telephone company may either suspend service or terminate the service without suspension. At least five (5) days' written notice will be given the customer before service is denied.

J. DEPOSITS

The telephone company may, in order to safeguard its interests, require an applicant or a customer to make a suitable deposit not to exceed one month's exchange and two months' estimated toll to be held by the telephone company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the telephone company, such a deposit may be refunded or credited to the customer at any time prior to termination of the service. In case of a cash deposit, simple interest at the rate of five per cent per annum is paid for the period during which the deposit is held by the telephone company, provided the period is thirty days or more.

Issued: ORIGINAL

Effect ve:

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K. ERRORS IN DIRECTORY LISTINGS

The telephone company's liability arising from error or omission of directory listings shall be limited to the resulting impairment of the customer's service, and such liability may be discharged by an abatement or refund of an amount not exceeding the charge for service - during the period covered by the directory in which the error or omission occurs.

The telephone company issues directories to assist in furnishing prompt and efficient service and it does not guarantee to its subscriber correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings; but they may occur and the telephone company will assume no liability for damages caused to a subscriber because of such errors or omissions.

Likewise, the telephone company will not be a party to controversies arising between subscribers or others as a result of listings published in its directories.

L. MAINTENANCE AND REPAIR

The telephone company undertakes to maintain and repair the facilities which it furnishes to customers. The customer shall be responsible for damages to facilities of the telephone company caused by the negligence or wilful act of the customer or joint user. The customer or joint user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the telephone company except upon the written consent of the telephone company.

M. MOVES OF TELEPHONE EQUIPMENT

Telephone equipment installed on the premises of subscribers shall not be moved from one location to another except by a representative of the telephone company. For any changes in location of telephone equipment, or wiring, the subscriber shall be required to pay the established charges for making such change in location.

N. PARTY LINE SERVICE

In connection with the furnishing of party line service, it is contemplated that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by other subscribers on the same line. In the interest of the service to all parties on a party line, the telephone company reserves the right

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Effective:

By R. G. Nehring, President
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to discontinue the party line service of a party line subscriber when the duration or number of local messages sent or received by him is so great as to prevent an equitable proportionate use of the service by other subscribers on the line.

O. RIGHT OF ACCESS TO PREMISES

For the purpose of inspecting, repairing, or removing any part of the telephone company's equipment, apparatus and lines, the telephone company's employees shall, upon producing the proper identification, have the right of access to subscribers premises at any reasonable hour.

P. TELEPHONE DIRECTORIES

The telephone company distributes to each customer, without additional charge, copies of each issue of the directory as required by the customer, but not to exceed one copy for each telephone installed for the customer and connected for exchange telephone service. Directories so furnished to subscribers are the property of the telephone company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the telephone company upon request. No binder, holder or auxiliary cover, except as may be provided by, or with the consent of the telephone company shall be used in connection with any directory furnished by the telephone company.

Q. TELEPHONE NUMBERS

The customer has no property right in the telephone number which is assigned by the telephone company nor any right to continuance of service through any particular central office, and the telephone company reserves the right to change the telephone number of the central office designation, or both, of the customer whenever it deems it necessary to do so in the conduct of its business.

R. TRANSMITTING MESSAGES

The telephone company does not undertake to transmit messages but offers the use of its facilities when available for communications between its customers.

S. UNAUTHORIZED ATTACHMENTS OR CONNECTIONS

No equipment, apparatus, circuit or device not furnished by the telephone company shall be attached to or connected with the facilities

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
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GENERAL EXCHANGE TARIFF

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DEFINITIONS, GENERAL RULES AND REGULATIONS

furnished by the telephone company, whether physically, by induction or otherwise, except as provided in this tariff. In case any such unauthorized attachment or connection is made, the telephone company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection; or to terminate the service.

T. NON-LISTED NUMBERS AND NON-PUBLISHED DIRECTORY LISTINGS

A "Non-listed Service" (unlisted number) request in writing to the telephone company by a subscriber will be handled as follows: (T)

1. The subscriber's name or number shall not appear in a directory published during the time covered by the written request.
2. The subscriber's telephone number will be given out by the information operator when requested.
3. The company shall be saved blameless from any number given out at its own discretion.

A "Non-Published Service" requested by the subscriber in writing to the telephone company differs from unlisted numbers in the following respect. (T)

1. The subscriber name or number shall not appear in a directory published during the time covered by the written request.
2. The subscriber's number will not be given out by the telephone company. But, in case of an emergency, the operator may call the subscriber at the request of a calling party and ask if he would accept the emergency call.
3. A subscriber may give his non-published number to any other party at his own discretion.
4. The company shall be saved blameless from any person receiving the subscriber's number through a third party.

U. USE OF CUSTOMER SERVICE

Customer service, as distinguished from paystation service, is furnished only for use by the customer, his family, employees or representative, persons residing in the customer's household, or guests of the customer, except as the use of the service. (T)

ISSUED: April 2, 1998

BY: Lou E. Reilly, President

APPROVED FOR FILING

DECISION #: N/A

EFFECTIVE: 5-1-98

DEFINITIONS, GENERAL RULES AND REGULATIONS

may be extended to joint users or to persons temporarily subleasing a customer's residential premises. The telephone company will decline to install customer service or to permit such service to remain on premises of a public or semi-public character where the instrument is so located that the public in general or the patrons of the customer may make use of the service.

Issued: ORIGINAL

Effective:

By R. G. Nehring, President
111 West Monroe St., Phoenix, Arizona

CONCURRENCE WITH US WEST COMMUNICATIONS ARIZONA UNIVERSAL SERVICE
FUND TARIFF

ORIGINAL

Arizona Telephone Company assents to, adopts and concurs in the Arizona Universal Service Fund Tariff furnished by U S West Communications in the State of Arizona.

APPROVED FOR FILING

DECISION #: 57462

EFFECTIVE JULY 15, 1991